

sonnenFlat Pricing

sonnen eServices – Australian Capital Territory residential electricity market offer

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Evoenergy	Single Rate	Market	01-September-2023
<b>Electricity Offer</b>					
Contract Term	No contract term				
Exit Fees	No lock-in contracts or exit fees				
Bill Frequency	Monthly based on available data				
<b>Electricity Pricing Information</b>					
sonnenFlat plan	City	Economy	Family	Autonomy	
BPID	SON474216MRE5	SON474217MRE5	SON474218MRE5	SON474215MRE5	
Plan ID	LCL49908MRE1	LCL902937MR	LCL902934MR	LCL902931MR	
Minimum solar PV capacity	3 kWp	5 kWp	7.5 kWp	10 kWp	
Minimum sonnenBatterie useable capacity	4 kWh	8 kWh	10 kWh	12 kWh	
Monthly fee (including GST)	\$59	\$59	\$69	\$79	
Annual Household Usage Allowance	3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh	
Minimum Annual Solar Generation	3,630 kWh	6,050 kWh	9,075 kWh	12,100 kWh	
Annual Export Threshold	1,300 kWh	1,210 kWh	1,815 kWh	2,420 kWh	
Excess Grid Usage Rate	28.21 cents per kWh (incl GST)				
Solar Feed-in Rate	2.15 cents per kWh				
<p>The <b>Annual Household Usage Allowance</b> is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid (including controlled load, where applicable).</p> <p>The <b>Minimum Annual Solar Generation</b> is the total energy produced by the installed solar PV.</p> <p>The <b>Annual Export Threshold</b> is the total energy exported to the grid.</p>					
<b>Price Changes</b>					
Are these prices fixed?	Fixed for 12 months				
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.					
<b>Electricity key contract features</b>					
Cooling off period	10 business days.				
Eligibility	Residential customers in the distributor area must have the <b>Minimum solar PV capacity</b> and <b>Minimum sonnenBatterie useable capacity</b> for the relevant sonnenFlat plan.				
Adjusted Annual Household Usage Allowance	Each household must produce the <b>Minimum Annual Solar Generation</b> quantity of energy over a 12-month period. Where the annual energy production falls below the <b>Minimum Annual Solar Generation</b> , the <b>Annual Household Usage Allowance</b> will be reduced proportionally to the shortfall in the <b>Minimum Annual Solar Generation</b> . e.g.: For <b>sonnenFlat Economy</b> , if actual annual solar production is 6,000 kWh, then the <b>Adjusted Annual Household Usage Allowance</b> is => $6,500 \times 6,000 / 6,050 = 6,446$ kWh.				
Excess Grid Usage Rate	Once the <b>Adjusted Annual Household Usage Allowance</b> is exceeded, subsequent <b>usage from the grid</b> will be charged at the <b>Excess Grid Usage Rate</b> .				
Solar feed-in Rate	Energy exported above the <b>Annual Export Threshold</b> will be paid at the <b>Solar feed-in Rate</b> .				
Early termination	<b>Annual Household Usage Allowance</b> and <b>Minimum Annual Solar Generation</b> will be reduced pro-rata where a customer ends the agreement within a 12-month period.				

Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine <b>Annual Household Usage Allowance</b> and <b>Minimum Annual Solar Generation</b> . Measurements from NMI meters will be used to determine <b>exported energy</b> and <b>excess grid usage</b> . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.

Fees	
Meter installation fee	Fixed rate - \$207.90 A \$207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – Credit Card payments will be subject to a 0.81% and Debit Card payments will be subject to a 0.46% processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see <a href="http://www.sonnen.com.au/sonnenflat-pricing/">www.sonnen.com.au/sonnenflat-pricing/</a>

Electricity offers terms and conditions	
For full terms and conditions, visit <a href="http://www.sonnen.com.au/sonnenflat-terms-conditions/">www.sonnen.com.au/sonnenflat-terms-conditions/</a>	

Contact details and more information	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	<a href="http://www.sonnen.com.au/sonnenflat/">www.sonnen.com.au/sonnenflat/</a>

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