

sonnenFlat Pricing					
sonnen eServices – Victoria residential electricity market offer					
Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	AusNet Services	Single Rate	Market	1-Aug-2023
Electricity Offer					
Contract Term		No contract term			
Exit Fees		No lock-in contracts or exit fees			
Bill Frequency		Monthly			
Electricity Pricing Information					
sonnenFlat plan		City	Economy	Family	Autonomy
Plan ID		SF_VCI_AN	SF_VEC_AN	SF_VFM_AN	SF_VAT_AN
VEF		ENE416870MR	ENE416871MR	ENE416872MR	ENE416873MR
Minimum solar PV capacity		3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity		4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)		\$59	\$59	\$69	\$79
Annual Household Usage Allowance		3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh
Minimum Annual Solar Generation		3,630 kWh	6,050 kWh	9,075 kWh	12,100 kWh
Annual Export Threshold		1,300 kWh	1,210 kWh	1,815 kWh	2,420 kWh
Excess Grid Usage Rate		32.03 cents per kWh (incl GST)			
Solar Feed-in Rate		5.2 cents per kWh			
The Annual Household Usage Allowance is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid (including controlled load, where applicable).					
The Minimum Annual Solar Generation is the total energy produced by the installed solar PV.					
The Annual Export Threshold is the total energy exported to the grid.					
Default Market Offer Comparison:					
The comparison to the reference price is based on an average household using 4000 kWh/year for each plan on a single rate tariff in the Ausnet network. The lowest comparison reference price cost is \$2,025. Excludes any feed in tariff credit.					
Estimated Annual Bill:		\$1067 City	\$708 Economy	\$828 Family	\$948 Autonomy
Annual % difference between our offered pricing and the DMO reference price:		47.6% Less than reference price	65.0% Less than reference price	59.1% Less than reference price	53.2% Less than reference price
Price Changes					
Are these prices fixed?			Fixed for 12 months		
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.					
Electricity key contract features					
Cooling off period		10 business days.			
Eligibility		Residential customers in the distributor area must have the Minimum solar PV capacity and Minimum sonnenBatterie useable capacity for the relevant sonnenFlat plan.			
Adjusted Annual Household Usage Allowance		Each household must produce the Minimum Annual Solar Generation quantity of energy over a 12-month period. Where the annual energy production falls below the Minimum Annual Solar Generation , the Annual Household Usage Allowance will be reduced proportionally to the shortfall in the Minimum Annual Solar Generation . e.g.: For sonnenFlat Economy , if actual annual solar production is			

	6,000 kWh, then the Adjusted Annual Usage Allowance is => $6,500 \times 6,000 / 6,050 = 6,446$ kWh.
Excess Grid Usage Rate	Once the Adjusted Annual Household Usage Allowance is exceeded, subsequent usage from the grid will be charged at the Excess Grid Usage Rate .
Solar feed-in Rate	Energy exported above the Annual Export Threshold will be paid at the Solar feed-in Rate .
Early termination	Annual Household Usage Allowance and Minimum Annual Solar Generation will be reduced pro-rata where a customer ends the agreement within a 12-month period.
Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine Annual Household Usage Allowance and Minimum Annual Solar Generation . Measurements from NMI meters will be used to determine exported energy and excess grid usage . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.

Fees	
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – Credit Card payments will be subject to a 0.81% and Debit Card payments will be subject to a 0.46% processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see https://sonnen.com.au/sonnenflat
Paper bill fee	Paper bill option is available upon request, a fee of \$2.00 (Incl. GST) applies.
Electricity offer terms and conditions	
For full terms and conditions, visit https://sonnen.com.au/sonnenflat	
Contact details and more information	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	https://sonnen.com.au/sonnenflat
About this document	
This Price and Product Information Statement is presented in accordance with the requirements of the Essential Services Commission (ESC) – the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer, visit yourchoice.vic.gov.au . To compare electricity retail offers available to you, go to https://compare.energy.vic.gov.au/	

Updated 09 August 2023