

## Terms & Conditions - sonnenBatterie Cash Back Offer 2023

**Promotion Name:** sonnenBatterie Cash Back Offer 2023 ("sonnen Cash Back").

**Promoter:** The Promoter is sonnen Australia Pty Ltd 87 611 337 547 trading as sonnen Australia of Tenancy 6 | Lionsgate Business Park | 180 Philip Highway | Elizabeth South SA 5112

**Website:** [www.sonnen.com.au/evo-cashback-promo](http://www.sonnen.com.au/evo-cashback-promo)

**Offer:** Purchase a Participating Product from a Participating Retailer during the Promotional Period and receive an eftpos gift card (**Gift Card**) preloaded with \$1000 credit ("sonnen Cash Back"). Claimants must meet the Eligibility Criteria, apply for the Offer via the Website and receive an Offer confirmation before purchasing the Participating Product.

**Eligibility Criteria:** Claimant must apply for the Offer before purchase is made. Offer is only available to claimants who receive an Offer confirmation from sonnen according to the Claim Method below. Claims can be submitted by:

- Residents of Australia aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer; and
- Who have purchased a Participating Product from a Participating Retailer during the Promotional Period; and
- Who have submitted a claim in accordance with the Claim Method; and
- Who have otherwise complied with these terms and conditions.

Offer is available only once per claimant and installation site. Employees of sonnen Australia Ltd, any company associated with sonnen, any company acting as a service provider for sonnen and the employee's immediate families are ineligible to claim the Offer.

**Promotional Period:** 12:01am AEST on 01/06/23 and 11:59pm AEST on 31/08/23 while stocks last. sonnen reserves the right in its sole discretion to extend the Promotional Period.

**Participating Product:** sonnenBatterie Evo

**Participating Retailers:** Retailers who sell Participating Products in Australia.

**Claim Method:** To claim, you must complete the following steps.

1. Apply for the Offer during Promotional Period through the Website. If the Offer is still available, sonnen will issue an Offer confirmation to the claimant.
2. On receipt of an Offer confirmation, the claimant has 14 days to complete the purchase of a Participating Product from a Participating Retailer and email sonnen the Proof of Purchase to [promos@sonnen.com.au](mailto:promos@sonnen.com.au).
3. Once a Participating Product is purchased, ensure that the Participating Product is installed within 60 days of purchase and email your purchased system serial number and proof of installation to [promos@sonnen.com.au](mailto:promos@sonnen.com.au) (**Claim**).

**Proof of Purchase:** Your proof of purchase must be in the form of a receipt / copy of accepted quote or purchase order which shows Participating Retailer, Participating Product(s), the price and date of purchase.

**Offer Delivery:** The sonnen Cash Back will be provided to the claimant within 20 business days after their Claim has been validated and processed by the Promoter. Free standard delivery is included with redemption.

**Cash Back Conditions:** The relevant expiry period and value for each Gift Card can be found at <https://indigo.cometrue.com.au/>. Please see gift card terms and conditions for more information: <https://rewardscometrue.com.au/wp-content/uploads/Eftpos-Terms-and-FAQs.pdf>

The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products as determined by sonnen in its sole discretion.

**Verification:** sonnen reserves the right to verify the validity of all claims and reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of Purchase documentation must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to sonnen. Claims without a valid proof of purchase or a valid serial number will not be accepted. Claim details that are ineligible or incomplete will be considered void.

**Privacy:** sonnen collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the sonnen Privacy Policy. Visit <https://sonnen.com.au/privacy-policy> to access the sonnen Privacy Policy.

**Receipt of claims:** Claims are deemed to be received at the time of receipt into the Promoter's inbox. The Promoter is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by an entrant or occurring during transmission.

**Not transferable:** All Offers unless stated to the contrary are not transferable & cannot be converted to cash.

**Australian Consumer Law:** These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the *Competition and Consumer Act 2010*) where to do so would contravene that statute or cause any part of these terms and conditions to be void.

**Tampering:** The Promoter reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.

**Technical Malfunction:** If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter reserves the right in its sole discretion to modify the Promotion.