

# **Supplier Product & Process Change Request**

sonnen Holding GmbH

**REV01** – Nov. 4<sup>th</sup> 2021

### POLICY STATEMENT

This policy ensures that any proposed Supplier initiated changes to existing sonnen approved series released production materials and how they are produced, are controlled via the use of this policy. Proposed changes must be controlled & adequate notice given. This will allow thorough and proper assessment of the proposed change. This ensures required testing of the sonnen product using the proposed deviated process and assessment using any potential alternative (deviated) material ensuring the maintenance of the sonnen brand to the highest quality.

Any and all changes shall be submitted to sonnen using the required (SCR) Supplier Change Request form.

## TIMING REQUIREMENT OF NOTICE

The SCR form is required to notify sonnen for any and all proposed changes to any production material

All SCR notifications shall be provided to sonnen as early as possible, but at least

- 90 days before intended proposed implementation, or in the case of
- product discontinuance,
  - 180 days prior to last order dates and
  - 365 days prior to last shipment release dates.

Note: The receipt of a Supplier Notification does not signify acceptance by sonnen of the proposed change.

### EXAMPLES OF SUPPLIER NOTIFICATIONS

Any change related to a supplier, product or process requires a Supplier Notification. Some examples include but are not limited to:

- Change to an existing manufacturing line or process
- Use of a new manufacturing line, machine or process
- Change of the manufacturing facility
- Change to an inspection process
- Change to production, quality or purchasing software
- Change to a quality system or an organization's key personnel
- Change in the supplier or the material
- Change in the manufacturer of a material
- Change made to a material or process from a sub tier supplier/manufacturer
- Change to product labelling, specifications or datasheet
- Proposed corrections to quality issues, yield or efficiency improvements

### DOCUMENTATION

SCR notifications will only be accepted using the following document

- FB\_122\_supplier\_change\_request\_SCR\_formular
- Product Identification (e.g., affected supplier part number(s), affected product lines including specific package types, product family).
- Customer part number(s)
- Detailed description of change(s).

- Method, if applicable, of identifying changed product
- Reason for change(s)
- Anticipated (positive and negative) impact on form, fit, function, quality or reliability
- Proposed First Ship Date for change
- Supplier Qualification plan schedule and/or results, where applicable
- Last date, if applicable, of manufacture of the unchanged product
- Name, address, telephone, email, and fax number of supplier contact

### SUBMITTING THE NOTIFICATION

- Submit all Supplier Notifications using Email to: procurement@sonnen.de
- The Supplier Notification and supporting documentation (parts lists, qualification data, etc.) should be an electronically formatted document for programs such as PowerPoint, Word, Adobe(PDF) or Excel
- A separate parts list with the complete part number should be included anytime the Supplier Notification impacts more than 4 part numbers
- The Supplier Notification must be complete, legible, written in English and allow copying of all the text and information
- Verbal communication is unacceptable with the exception of immediate support to an urgent or critical email submittal
- When a notification is categorized as critical or high importance, the supplier should also communicate directly with the sonnen buyer in order to help prioritize processing of the notification.

Document FB\_022\_supplier\_change\_request:

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Sonnen part number:		Specifica	tion&		
Description:		Issue			
Supplier part number:		Drawing & Issue	number		
Supplier Manufactur	ing Informa	tion			
Name					
Street Address					
City, State,					
Design Responsibility:		o sonnen		o Supplier	
Supplier Contact					
Change Type:					
Material Change		End of Life Notificatio	n	Form fit Fuction	
Design Specification Cha	inge 🗌	Cost Savings		Others	
Manufacturing Process (	-	Quality Improvement	1		
Detailed Description	of Product	or Process Change	Request ( Pre	/ Post):	
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