



Installation manual | for authorised electricians sonnenBatterie Evo

IMPORTANT

- ▶ Read this document carefully before installation / operation.
- ▶ Retain this document for reference purposes.

Publisher

sonnen Australia Pty Ltd

Level 3; 1-3 Metro Parade

Mawson Lakes SA 5095, Australia

Service number +61 137 666

Email info@sonnen.com.au

Document

Document number 5000580

Version 003

Valid for AU, NZ

Publication date 04/25/2025

Table of Contents

1	Information about this document	6
1.1	Target group of this document	6
1.2	Designations in this document	6
1.3	Symbols in this document	7
2	Safety	8
2.1	Intended use	8
2.2	Requirement for the electrician	8
2.3	Important safety instructions	9
2.4	Voltage inside the storage system	9
2.5	Prohibited uses	10
2.6	Handling the battery modules	10
2.7	Conduct in case of a fire	12
3	Product description	13
3.1	Technical data	13
3.2	System components	15
3.3	Symbols on the storage system	16
4	Storage and transport	17
4.1	Storage	17
4.1.1	Ambient conditions during storage	17
4.1.2	Storing the battery modules	17
4.2	Transport	18
4.2.1	Transporting battery modules	18
4.2.2	Inspecting for transport damage	18
4.2.3	Transport to the installation location	19
4.2.4	Temperature adjustment after transport	19
5	Scope of delivery	21
6	Mounting and electrical installation	22

6.1	Mounting.....	23
6.1.1	Selecting the installation location.....	23
6.1.2	Observing minimum clearances.....	23
6.1.3	Inspecting the storage system.....	23
6.1.4	Installing the main cabinet	24
6.1.5	Running external wiring into the enclosure.....	28
6.2	Installing electrical and data connections	29
6.2.1	Connecting grid and essential load wiring	29
6.2.2	Connecting ethernet and modbus.....	30
6.3	Installing the battery modules.....	31
6.3.1	Overview sonnenModule 4	31
6.3.2	Installing the battery modules	31
6.3.3	Connecting power and BMS to the battery modules	33
6.4	Installing the power meter	35
6.4.1	Components overview	35
6.4.2	Overview measurement methods	36
6.4.3	Connecting the power meter	37
6.4.4	Configuring the power meter.....	40
7	Operation of the system	43
7.1	Startup procedure	43
7.2	Shutdown procedure	43
7.3	LED indicator	44
7.4	Commissioning.....	44
7.4.1	Taking photos to document installation	44
7.4.2	Filling in the commissioning report.....	44
7.5	Commissioning Assistant 2.0.....	45
7.5.1	Establishing connection to the storage system	45
7.5.2	Running the commissioning assistant.....	45
8	Maintenance.....	50

9	Troubleshooting	50
10	Uninstallation & Disposal.....	52
10.1	Uninstallation.....	52
10.2	Disposal	52
11	Wiring Schematics	53
11.1	sonnenBatterie Evo with PV on grid	53
11.2	sonnenBatterie Evo with PV in backup	53

1 Information about this document

This document describes the installation of the sonnenBatterie Evo storage system.

- ▶ Read this document in its entirety.
- ▶ Keep this document in the vicinity of the storage system.

1.1 Target group of this document


This document is intended for authorised and certified electricians. The actions described here must only be performed by authorised and certified electricians. Definition and the criteria of authorised and certified electricians can be found in section 2.2.

1.2 Designations in this document


The following designations are used in this document:

Complete designation	Designation in this document
sonnenBatterie Evo	Storage system


1.3 Symbols in this document

 **DANGER**

Extremely dangerous situation leading to certain death or serious injury if the safety information is not observed.

 **WARNING**


Dangerous situation leading to potential death or serious injury if the safety information is not observed.

 **CAUTION**

Dangerous situation leading to potential injury if the safety information is not observed.

NOTICE

Indicates actions that may cause material damage.



Important information not associated with any risks to people or property.

Symbol	Meaning
▶	Work step
1.2.3. ...	Work steps in a defined order
✓	Condition
-	List

Table 1: Additional symbols

2 Safety

2.1 Intended use

The sonnenBatterie Evo is a battery storage system which can be used to store electrical energy. Improper use of this system poses a risk of death or injury to the user or third parties as well as damage to the product and other items of value. The following points must therefore be observed in order to comply with the intended use of the product:

- The storage system must not be installed in any kind of combination.
- The storage system must be fully installed in accordance with the installation instructions.
- The storage system must be installed by a licensed electrician who has completed the sonnen installer accreditation training. Country-specific regulations concerning electrical installations must be observed at all times.
- The storage system must only be used at a suitable installation location.
- The transport and storage conditions must be observed.

The following uses are not permissible:

- Operation in flammable environments or areas at risk of explosion.
- Operation in locations at risk of flooding.
- Operation in an outdoor location whereby the supplied IP rating of the enclosure has not remained intact.
- Operation of the battery modules outside of its storage system.



Failure to comply with the conditions of the warranty and the information specified in this document invalidates any warranty claims.

2.2 Requirement for the electrician

Improper installation can result in personal injury and/or damage to components. For this reason, the storage system must only be installed and commissioned by authorised and sonnen certified electricians.

Authorised and sonnen certified electricians must meet the following criteria:

- The electrician must be a person with a technical knowledge or sufficient experience to enable him/her to avoid dangers which electricity may create.
- The electrician must have successfully completed the sonnen Australia installer training and have valid sonnen installer accreditation at the time of installation.

2.3 Important safety instructions

- Only use the storage system in its original state.
- Do not modify the storage system.
- Do not use a damaged storage system.
- Ensure all safety devices are in perfect working condition.
- Safety devices must never be overridden, blocked or tampered with.
- The interfaces of the storage system must be wired in accordance with the product documentation.
- An appropriate and readily accessible disconnect device shall be incorporated in the fixed wiring.
- All repairs on the storage system must be performed by authorised service technicians only.
- The replacement of battery modules must be performed by authorised service technicians only. When replacing batteries, replace with the same type and number of batteries or battery modules.

2.4 Voltage inside the storage system



The storage system contains live electrical parts, which poses a risk of electrical shock. The storage system inverter also contains capacitors which carry voltage even after the storage system is switched off.

Therefore:

- Switch off the storage system to electrically isolate it before carrying out any work (see Switching the storage system off to electrically isolate it (see section 7.2).



Only then can the storage system be opened.



Even if the utility grid fails, the storage system will continue delivering power. Before servicing the storage system:

- ▶ Turn off the storage system.



Danger to life due to electric shock.

2.5 Prohibited uses

Do not use the storage system:

- In vehicles
- In standing water or (> 90 %) humidity locations
- In areas at risk of filling with combustible dust (flour dust, sawdust, etc.)
- In direct sunlight
- In locations with the air ammonia content exceeds 20 ppm
- In presence of corrosive gases
- In locations with elevations above 2,000 meters above sea-level
- In locations with ambient temperature outside -5 °C ... 45 °C*

*Operation at -10 °C ... 50 °C permitted with power output subject to derating.

2.6 Handling the battery modules

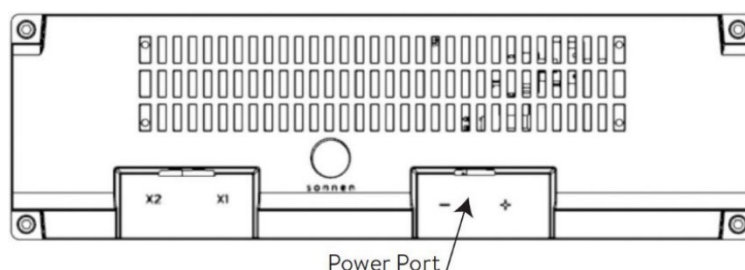


Figure 1: sonnenModule4 battery module

- The battery modules have a nominal voltage of 102.4 VDC and therefore fall into the range of protected extra-low voltage (under 120 VDC).
- The battery modules are utilising high-performance Lithium-Iron-Phosphate (LFP)
- The battery modules contain no metallic Lithium.



WARNING – RISK OF ELECTRIC SHOCK

Residual voltage is always present on DC terminals, and the battery modules cannot be turned off.

- ▶ Avoid contact with terminals.



When working on the storage system:

- Take off metallic jewellery.
- Turn off the storage system.
- Use insulated tools.
- Wear personal protective equipment, including safety glasses, insulated gloves, and safety shoes.



The battery modules installed in the storage system are protected by multiple protective devices and can be operated safely. Despite their careful design, the battery cells inside the battery modules may corrode or experience thermal runaway in the event of mechanical damage, heat or a fault.

This can have the following effects:



- High heat generation on the surface of the battery cells.
- Electrolyte may escape.
- The escaping electrolyte may ignite and cause an explosive flame.
- The smoke from burning battery modules can irritate the skin, eyes and throat.

Therefore, proceed as follows:

- ▶ Do not open the battery modules.
- ▶ Do not mechanically damage the battery modules (pierce, deform, strip down, etc.)
- ▶ Do not modify the battery modules.
- ▶ Do not allow the battery modules to come into contact with water (except when extinguishing a fire in the storage system).
- ▶ Do not heat the battery modules. Operate them only within the permissible temperature range.
- ▶ Keep the battery modules well away from sources of ignition.
- ▶ Do not short-circuit the battery modules. Do not allow them to come into contact with metal.

- ▶ Do not continue to use the battery modules after a short circuit.
- ▶ Do not deep-discharge the battery modules.

In the event that module contents are released:

- ▶ Do not enter the room under any circumstance.
- ▶ Avoid contact with the escaping electrolyte.
- ▶ Contact the fire services.

2.7 Conduct in case of a fire

Fire may occur with electrical equipment despite its careful design. Likewise, a fire in the vicinity of the equipment can cause the storage system to catch fire, releasing the contents of the battery modules.

In the event of a fire in the vicinity of the product or in the storage system itself, proceed as follows:

- ▶ Only firefighters with appropriate protective equipment (safety gloves, safety clothing, face guard, breathing protection) are permitted to enter the room where the burning storage system is located.

There is a danger of electrocution when extinguishing fire while the storage system is switched on. Therefore, before starting to extinguish the fire:

- ▶ Switch off the storage system to electrically isolate it.
- ▶ Switch off the main switch in the building.

If the storage system and/or main switch cannot be safely switched off:

- ▶ Observe the minimum distances specified for the extinguishing agent used. The storage system works with an output voltage of 230 VAC and is therefore considered a low-voltage system.
 - A storage system fire can be extinguished using conventional extinguishing agents.
 - Water is recommended as an extinguishing agent in order to cool the battery modules and therefore, prevent thermal runaway in battery modules which are still intact.

3 Product description

3.1 Technical data

sonnenBatterie Evo

System specifications (AC)

Nominal voltage	230 V
Nominal frequency	50 Hz
Nominal power (@ 40 °C)	5000 W
Rated current	22 A
Rated active power	5000 W
Rated apparent power	5000 VA
Maximum current (continuous)	22 A
Charge/discharge power	5000 W
Power factor range	0.5 leading ... 0.5 lagging
Short circuit current	454 A @ 12.13 ms
Mains connection	Single-phase, L / N / PE
Mains topology	TN / TT
Grid integration	AC coupled
Inverter topology	Transformerless
Active anti-islanding method	Integrated

Battery specifications (DC)

Nominal voltage (per battery module)	102.4 V
Operating voltage	204.8 V
Operating voltage range	160 V ... 230 V
No. of battery modules	2
Nominal capacity	11 kWh
Usable capacity (@ 90 % DoD)	10 kWh
Maximum charge/discharge current (continuous)	40 A
Maximum charge/discharge power	5000 W
Short circuit current	2880 A
Cell chemistry	Lithium Iron Phosphate (LiFePO ₄)
Over-current protection	Fuse protection

General data

Dimensions (W x H x D)	710 mm x 1400 mm x 427 mm
(Feet protrusion)	(720 mm x 1400 mm x 437 mm)
Weight (approximate)	163.5 kg
Noise emission	< 59 dB(A)
Total harmonic distortion	< 5 %
Inverter efficiency	94.4 % peak
On-grid pass-through	35 A
Applications	Time-of-use Self-consumption Backup
System cooling	Forced-air cooling
Communication	Ethernet
Warranty	10 years or 10,000 cycles

Safety

Protection class	I / PE conductor
Overvoltage category	III
Degree of protection	IP 56
Rated short-time withstand current (I _{cn})	1.5 kA

Ambient conditions

Environment	Outdoor
Operating temperature range*	-5 °C ... 45 °C
Storage temperature range	0 °C ... 40 °C
Transport temperature range	-15 °C ... 50 °C
Maximum relative humidity	90 %, non-condensing
Permissible installation altitude	2,000 m above sea level
Pollution degree	3

Backup specifications (AC)

Nominal current (continuous)	22 A
Nominal voltage	230 V
Nominal power	5000 W
Nominal frequency	50 Hz
Maximum power (max. 30 mins)	5300 VA
Maximum power (max. 60 s)	7050 VA
Maximum power (max. 300 ms)	7600 VA
Maximum compatible PV inverter power	6000 W

Certifications

Grid connections	AS/NZS 4777.2
EMC / EMI protection	EN 61000-6-1, EN 61000-6-3, IEC 62040-2
Safety	IEC 62040-1, IEC 62477-1, IEC 62619, IEC 62109-1, IEC 62109-2

*Operation at -10 °C ... 50 °C permitted with power output subject to derating.

Additional ambient conditions:

- The installation location must not be at risk of flooding.
- Installation room should be ventilated.
- All applicable building codes must be observed.
- Even floor, suitable for heavy loads.
- Observe fire control standards.
- Free from corrosive and explosive gases (ammonia content max. 20 ppm).
- Free from dust (especially flour dust or sawdust).
- Free from vibrations.
- Free access to the installation location.
- If possible, no direct sunlight.

3.2 System components

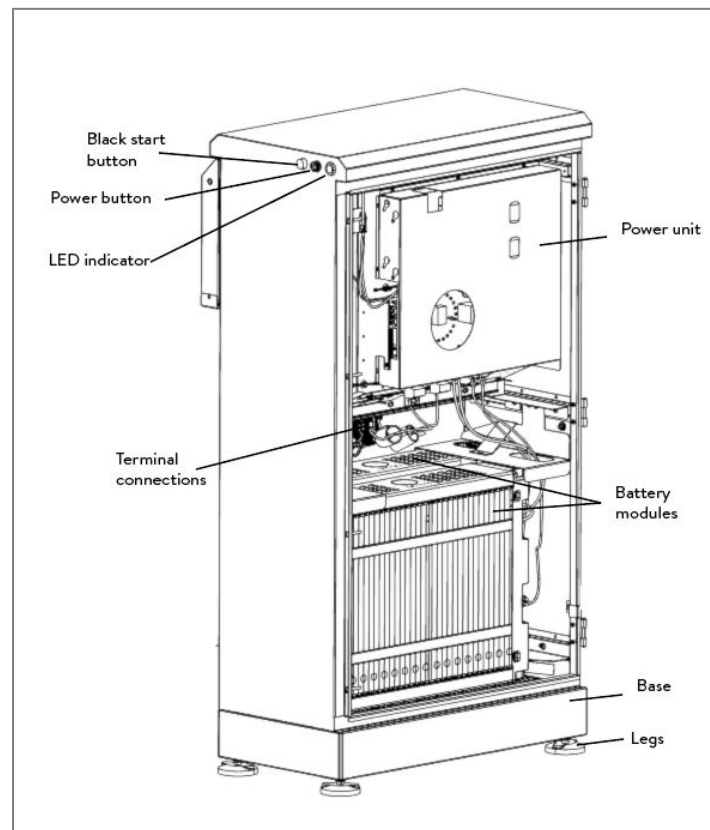












Figure 2: Overview system components

Item	Description	Function
1	Power Unit	Contains the inverter and the control unit
2	Battery Module	Stores energy
3	Base	Contains the air filter
4	Legs	Provide elevation and compensation for uneven grounds
5	Power Button	System startup and shutdown
6	Black Start Button	System startup in offgrid condition
7	LED Indicator	Indication of the state of operation

3.3 Symbols on the storage system

Symbol	Description
	Warning: flammable materials.
	Warning: hazards due to batteries.
	Warning: electrical voltage.
	Warning: electrical voltage. Wait five minutes after switching off (capacitors de-energising time).
	Warning: equipment with multiple sources of supply (PV generator, AC mains and battery).
	Warning: product is heavy.
	CE mark. The product meets the requirements of the applicable EU directives.
	RCM Mark for Australia and New Zealand.
	WEEE mark. The product must not be disposed of in household waste; dispose of it through environmentally friendly collection centres.
	Observe the documentation. The documentation contains safety information.

4 Storage and transport

4.1 Storage

Storage describes the condition when the storage system is not connected to the public electrical mains and the battery modules cannot be automatically charged.

4.1.1 Ambient conditions during storage

While not in use, the system and battery modules must be stored under the following conditions:

- Ambient storage temperature of battery modules (< 6 months) 0 °C ... 40 °C
- Ambient storage temperature of Inverter 0 °C ... 40 °C
- Humidity maximum 90 % (non-condensing)
- Properly ventilated
- Maximum elevation of 2,000 meters above sea level
- Fire safety regulations observed
- Free of dust
- Free of corrosive and explosive gases
- Free of vibrations
- Plain surface that can bear heavy weights
- Location meets local building codes

4.1.2 Storing the battery modules

NOTICE

Deep-discharge of the battery modules

Damage to the battery modules!

- ▶ Do not disconnect the storage system from the public grid for long periods of time.
 - ▶ Never continue to operate battery modules which have been deep-discharged.
-

During storage, the battery modules automatically discharge at a minimal level. Deep-discharge could damage or destroy the battery modules. For this reason, the battery modules can only be stored for a limited amount of time.

Observe the following points:

- The battery modules must be charged to **at least 30 %** before storing them.

- Store the battery modules **for no longer than 6 months**.
- After six months, battery modules require charging. Contact service for guidance.

4.2 Transport

Lithium-ion battery modules are hazardous materials. Therefore, the following points must be observed when transporting the battery modules:

- ▶ Observe the general transport regulations based on the mode of transport as well as all legal regulations.
 - Transportation temperature range (< 3 months) -15 °C ... 50 °C
- ▶ Consult an external expert for hazardous materials.

The following data is relevant for transport:

- Hazardous material: Class 9
- UN number: UN3480 “lithium-ion battery modules”
- Weight of a battery module: 37 kg

4.2.1 Transporting battery modules

CAUTION

Improper transport of battery modules

Fire outbreak at battery modules or emission of toxic substances!

- ▶ Transport the battery modules in their original packaging only. If you no longer have the original packaging, new packaging can be requested from sonnen Australia.
 - ▶ Never transport damaged battery modules.
-

4.2.2 Inspecting for transport damage

CAUTION

Use of damaged battery modules

Fire outbreak at battery modules or emission of toxic substances!

- ▶ Unpack the battery modules immediately after transport and inspect them for transport damage.
 - ▶ Do not use the battery modules under any circumstance.
 - ▶ Notify the service team.
-

⚠ CAUTION

Insulation fault when storage system is damaged

Danger of electric shock when touching damaged insulation elements!

- ▶ Unpack the storage system immediately after transport and inspect it for transport damage.
 - ▶ Do not use a damaged storage system under any circumstance.
-

4.2.3 Transport to the installation location

⚠ WARNING

High weight of the storage system

Risk of injury by lifting/dropping the storage system!

- ▶ Wear safety footwear when setting up.
 - ▶ Ensure a secure footing.
 - ▶ At least two people are necessary to carry the main cabinet of the storage system.
-

4.2.4 Temperature adjustment after transport

NOTICE

Forming of condensation

Damage to the storage system!

- ▶ Check the inside of the storage system for condensation before installation.
 - ▶ Only install the storage system if there is no condensation on the surfaces.
-

If the temperature of the storage system is lower than the ambient temperature of the room when it is delivered, condensation may form inside the storage system.

If the storage system has been transported in sub-zero temperatures, proceed as follows:

1. Set up the storage system in a suitable location.

2. Open all main cabinet doors.
3. Leave the storage system to stand for at least 24 hours with open main cabinet doors.
4. Only then can you commission the storage system.

5 Scope of delivery

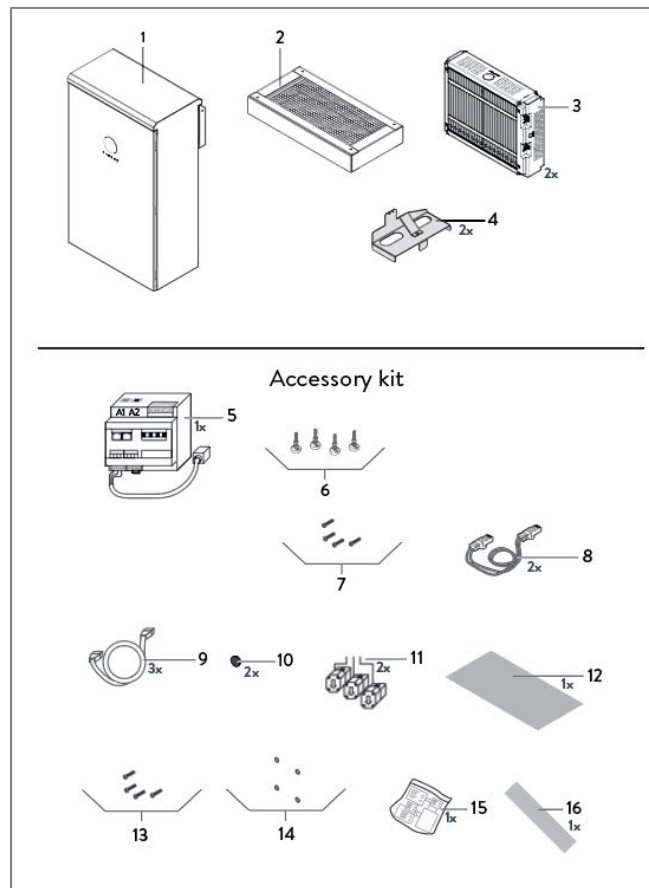


Figure 3: Scope of delivery

Check the following scope of delivery to ensure it is complete.

Item	Description	Quantity
1	Main cabinet assembly	1x
2	Base	1x
3	sonnenModule 4	2x
4	Battery module brackets	2x
	<u>Accessory kit</u>	
5	Meter	1x
6	Feet	4x
7	Base screws	4x
8	Battery DC power cable	2x
9	BMS communication cable	3x
10	Battery rubber spacers	2x
11	Current transformer	2x
12	Filter mat (base)	1x
13	Bracket screws	4x
14	Base lock washers	4x
15	Label kit	1x
16	Narrow outlet filter	1x

6 Mounting and electrical installation

DANGER

Electrical work on the storage system and electrical distributor

- ▶ Danger to life due to electrocution!
 - ▶ Switch off the storage system to electrically isolate it.
 - ▶ Disconnect the relevant electrical circuits.
 - ▶ Secure against anyone switching on the device again.
 - ▶ Wait five minutes so the capacitors can discharge.
 - ▶ Check that the device is disconnected from the power supply.
 - ▶ Only licensed electricians are permitted to carry out electrical work.
-

DANGER

Working on the electrical distributor

Touch voltage in the event of fault

Danger to life due to electrocution!

NOTICE

Observe maximum line lengths

The communication lines connected to the storage system (mains line, Ethernet line, other data lines) are NOT allowed to exceed a maximum length of 50 meters.

NOTICE

RCD protection

If the local regulation requires an external RCD protection, a type A RCD can be used. For applications with an external PV source in the backup path, a minimum 100mA rated RCD upstream of the grid-interactive port is recommended.

6.1 Mounting

6.1.1 Selecting the installation location

- ▶ Observe the required ambient conditions (see section 3.1 Technical data).
- ▶ The installation location must be in accordance with AS/NZS 5139

6.1.2 Observing minimum clearances

- ▶ Observe the specified minimum distances to neighbouring objects that are not part of the installation as per the illustration below:

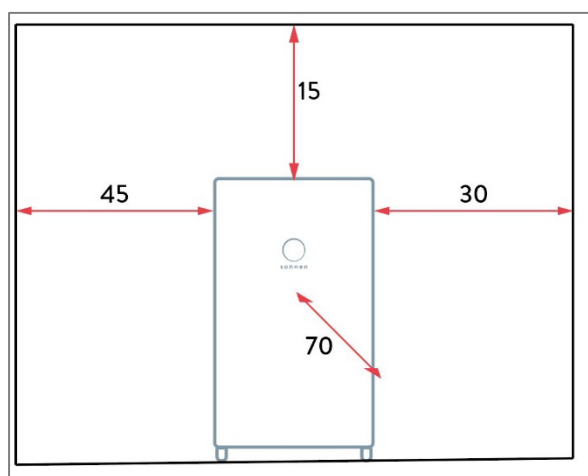


Figure 4: Minimum clearances (cm)

The minimum distances ensure that:

- there is sufficient heat dissipation,
- the storage system door can be opened easily and
- there is sufficient space for maintenance work.

6.1.3 Inspecting the storage system

If there is any suspected damage or loose parts, stop installation, photograph the affected area, and contact sonnen Australia service department.

NOTICE

sonnen support team

Phone: +61 137 666

Email: service@sonnen.com.au

6.1.4 Installing the main cabinet

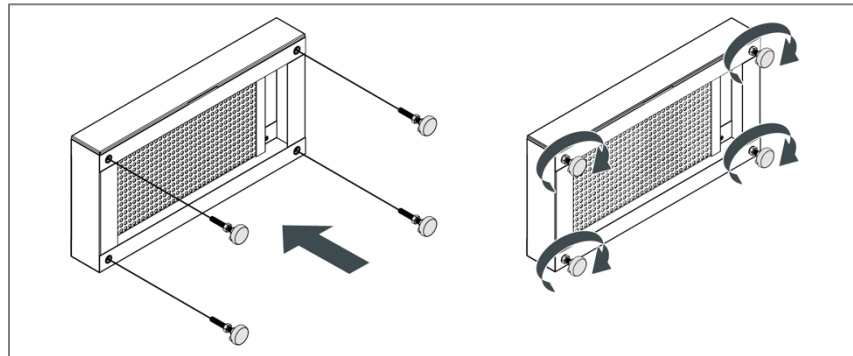


Figure 5: Base & feet assembly

1. Unpack the base & feet provided located in a bag inside main enclosure
2. Screw the feet into the base

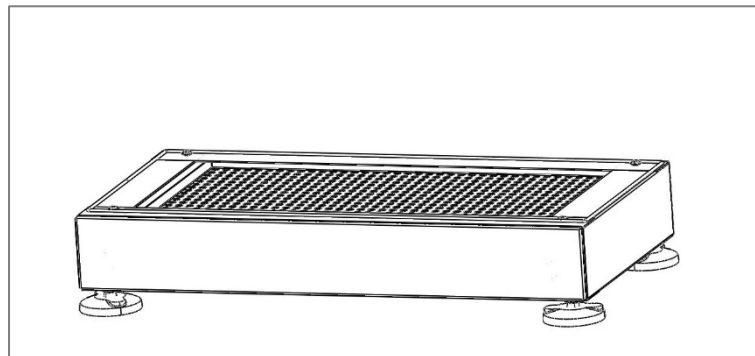


Figure 6 Base

3. Position the base in the desired location and level it out

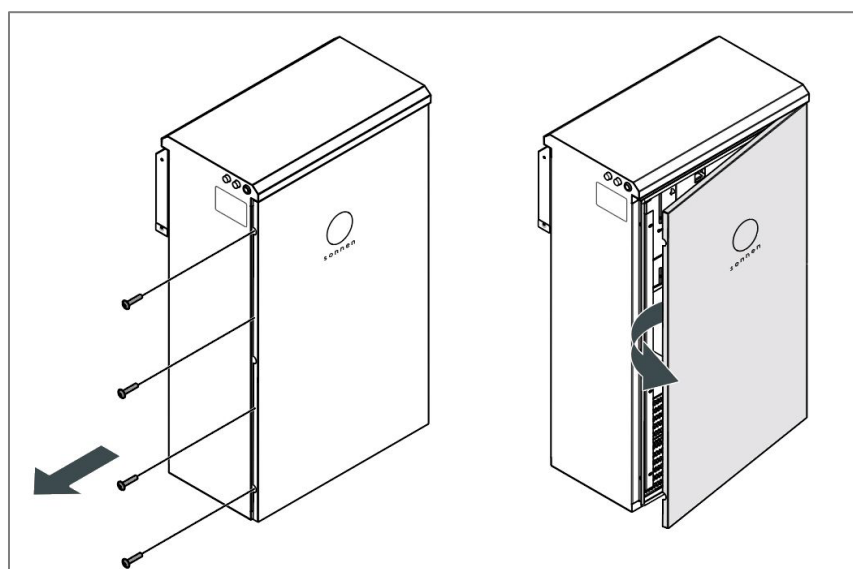


Figure 7: Opening enclosure door

4. Unpack the main cabinet & open the door by removing the screws

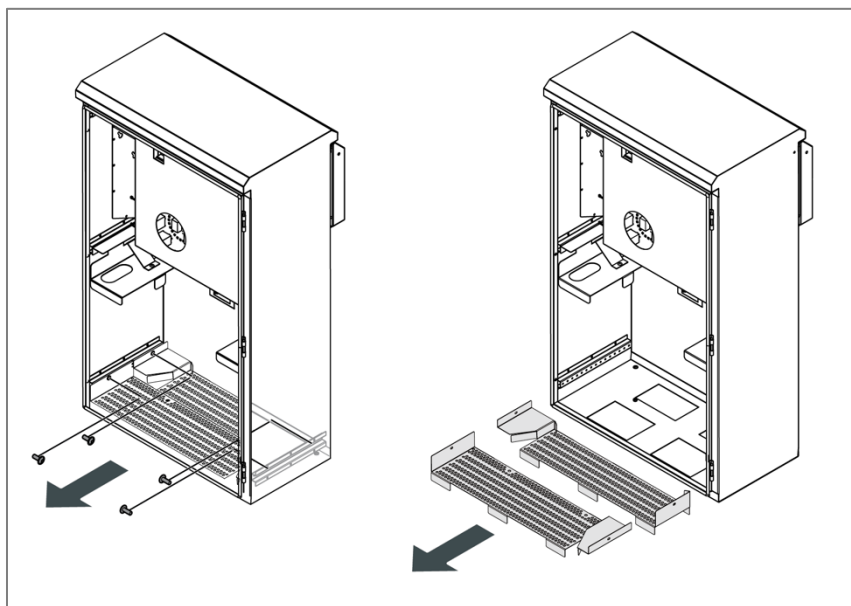


Figure 8: Removing battery trays

5. Remove the battery trays at the bottom by removing the screws

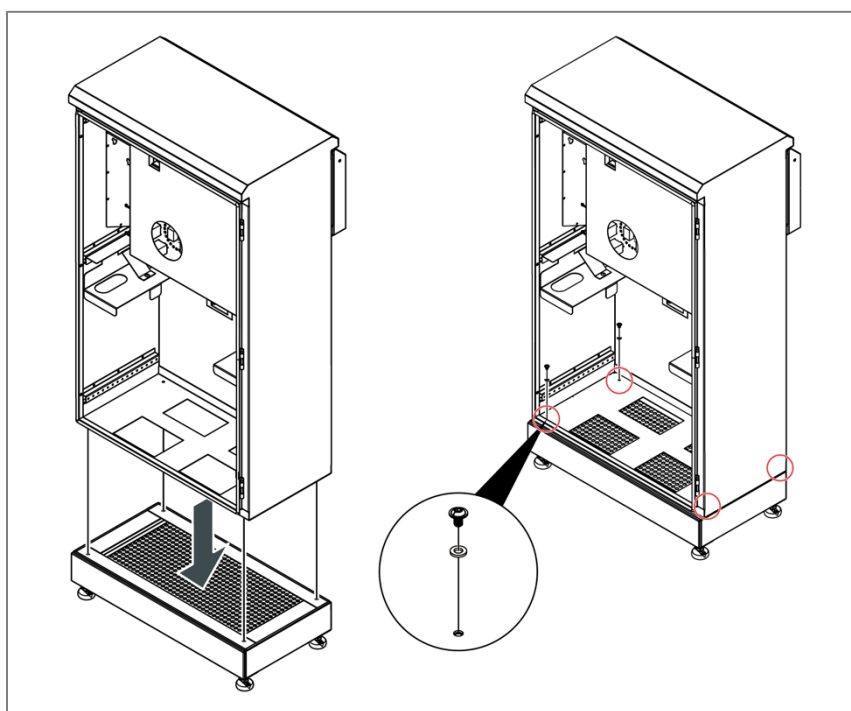


Figure 9: Main cabinet & base assembly

6. Lift and position the cabinet on the base aligning with the four screw holes
7. Fix the cabinet to the base using the four supplied screws and the lock washers
Notice: Use the lock washers provided in the accessory kit

8. Ensure the earth washers have perforated the powder coating to create an earth bond

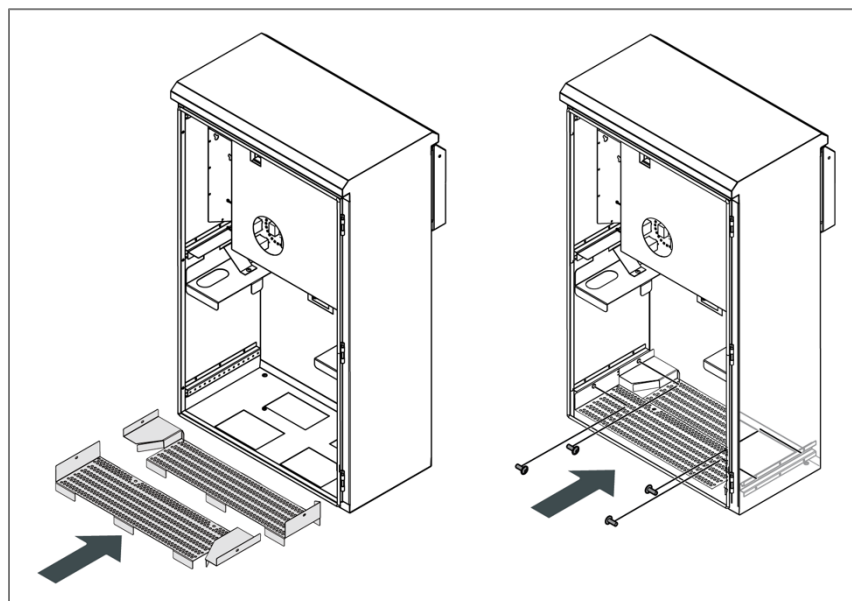


Figure 10: Installing battery trays

9. Install the previously removed bottom trays and secure in position

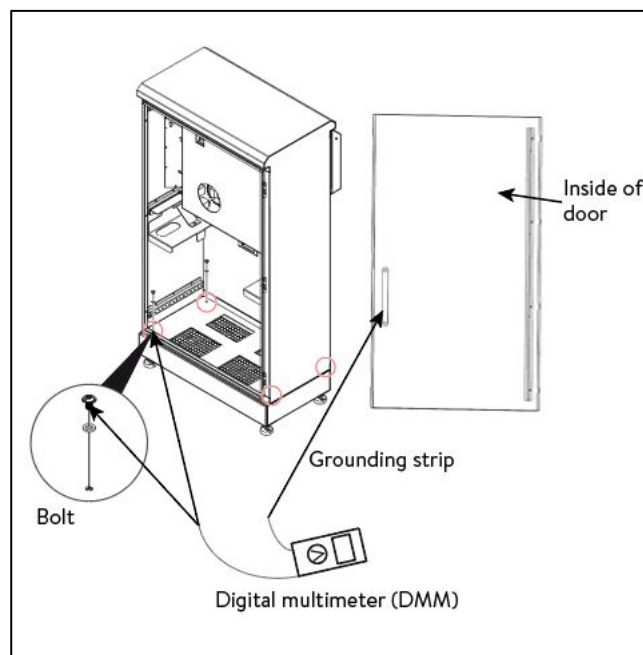


Figure 11 Resistance measurement

10. Measure the earth resistance between the main cabinet and the base
11. Before moving the cabinet into its final position, it is recommended to make all the necessary external connections.

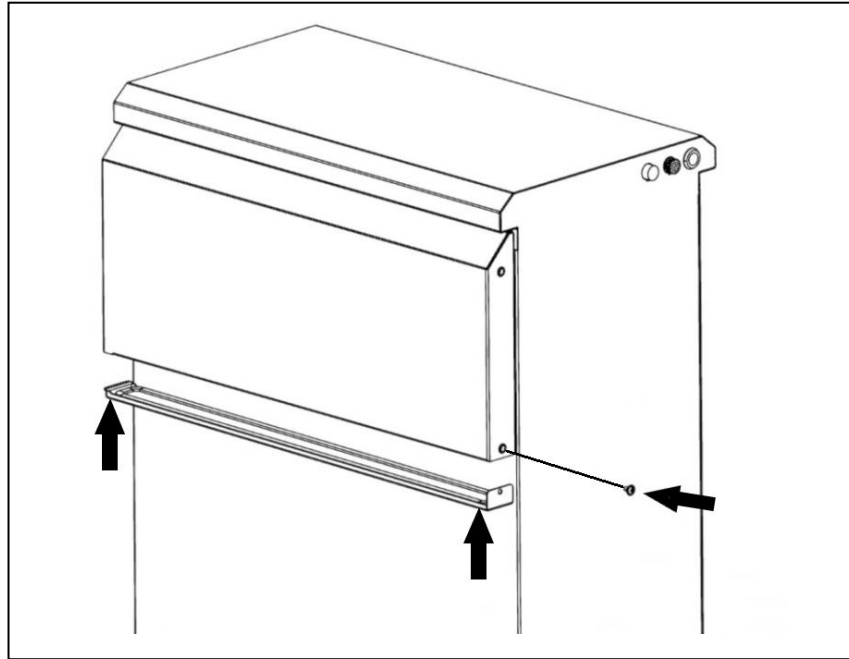


Figure 12: Replacing hood vent filter

12. Unscrew and slide out the hood vent to replace the filter
13. Once filter is replaced, slide the hood vent back into place
14. Reinsert screw and tighten

6.1.5 Running external wiring into the enclosure

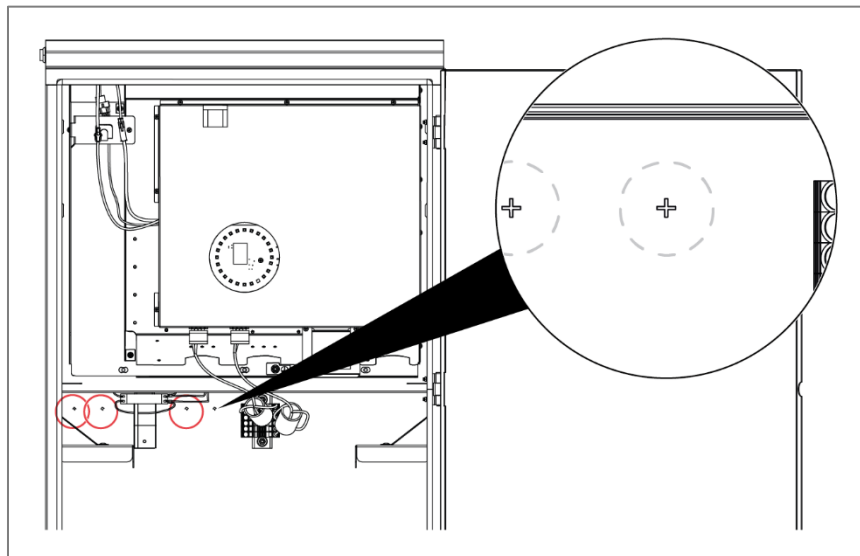


Figure 12: Drilling marks

- ▶ Use the drilling markings on the enclosure to drill the required cable entry holes. Keep the cable length between the terminal and enclosure exit to a minimum.
- ▶ Bring external cables into the enclosure.
 - Grid supply
 - Backup supply
 - Modbus
 - Ethernet
- ▶ Secure cable entry holes with appropriate cable glands to seal the entry holes in accordance with AS/NZS 3000.

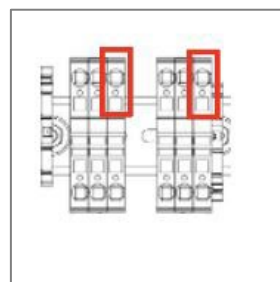
NOTICE

The AC WAGO terminal accepts copper only sizes up to 16 mm² (6 AWG)

The PE WAGO terminal accepts copper only sizes up to 16 mm² (6 AWG)

⚠ WARNING

For electrical connection an additional ground wire with the same size of the original protective earthing conductor must be installed and connected to the dedicated connection point of the system, see picture:



6.1.6 Securing the enclosure to location

- Using anchor bolts by drilling through the feet, the enclosure can be secured to the ground if necessary.
- Use anchor points on the enclosure to secure the enclosure to a wall using M6-1.0 x 25mm Hex flanged screws.

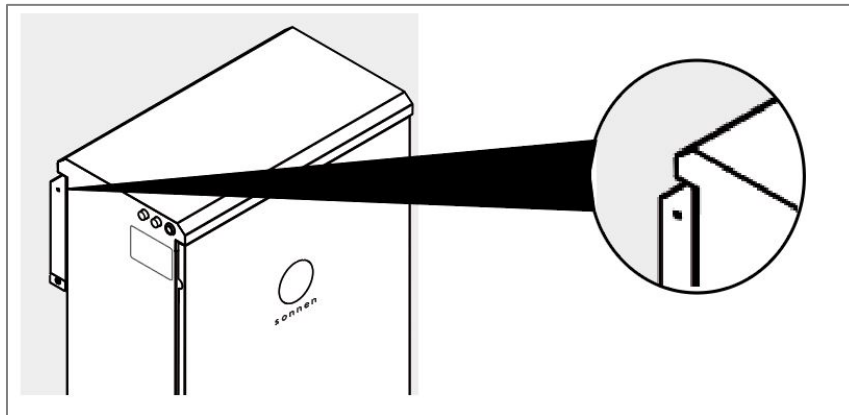


Figure 13: Enclosure anchor point

⚠ WARNING

Do not drill into the main enclosure for anchor locations, metal filings may cause irreparable damage to the storage system.

6.2 Installing electrical and data connections

6.2.1 Connecting grid and essential load wiring

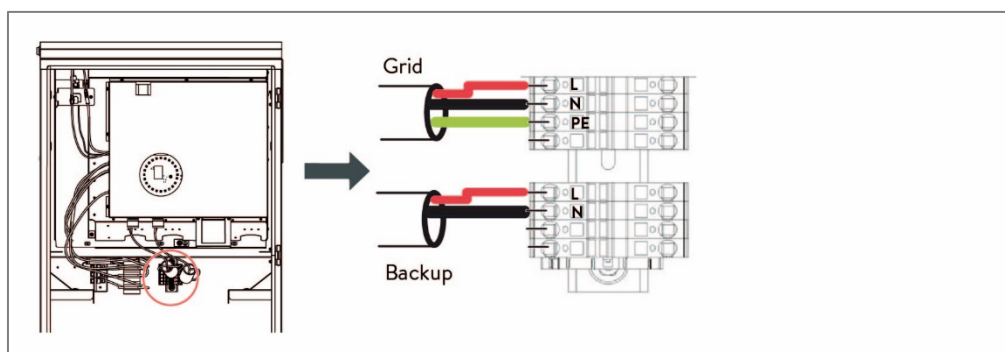


Figure 14: Grid & backup wire connection

1. Strip the L, N and PE cables 8 ... 10 mm of the grid and backup wires accordingly.

2. Connect the grid and backup supply wires into the corresponding WAGO terminals at the back of the enclosure.
3. Please keep the cable length between the entry holes and WAGO terminals as short as possible.
4. Finally, pull the wires to ensure a secure connection.

NOTICE

Mechanical protection for the cables

In normal grid operation, the cable on the grid-interactive port is feeding the inverter and the essential load circuits and must therefore be adequately protected.

NOTICE

Neutral continuity

The continuity of the grid and backup neutral is maintained internally at all times.

NOTICE

PE requirements

To earth the system, please use a twin & earth or an individual earth cable wired into WAGO terminal. Once the PE line of the grid supply has been grounded, the power unit including the enclosure will be grounded.

6.2.2 Connecting ethernet and modbus

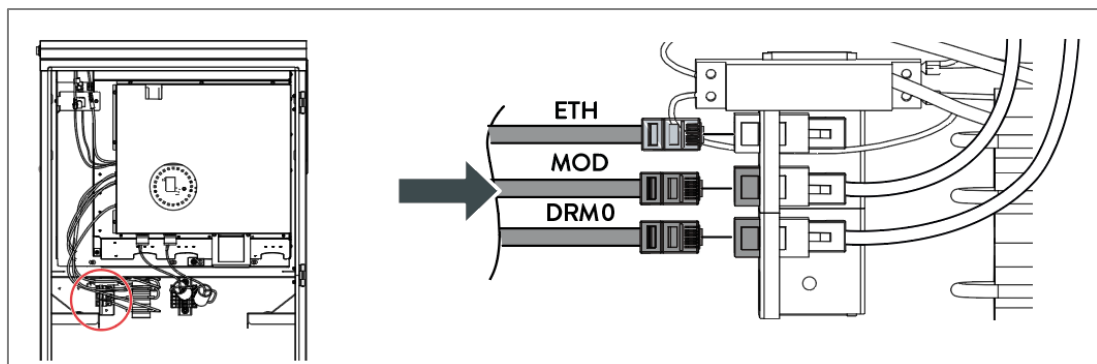


Figure 15: Ethernet & modbus connection

1. Connect the ethernet and modbus cables to their corresponding terminals at the back of the enclosure.
2. Use at least CAT5e type cable or equivalent for ethernet and modbus connections.

NOTICE

Patch lead test

We recommend doing a patch lead test before making the connection to ensure a reliable communication.

6.3 Installing the battery modules

6.3.1 Overview sonnenModule 4

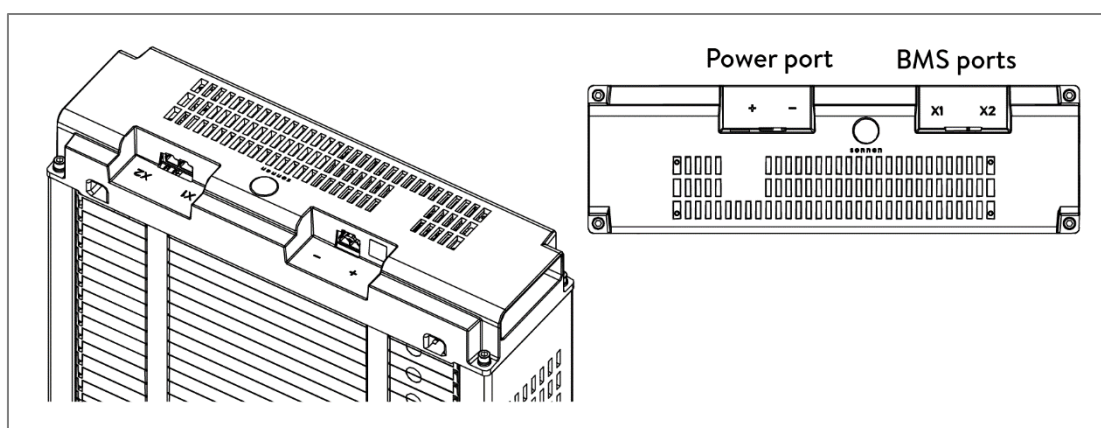


Figure 16: sonnenModule 4 overview

- X1 and X2 ports are used to connect battery modules together for communication.
- Power port - Used for power cable connections.

6.3.2 Installing the battery modules

⚠ WARNING

The battery modules voltage must be within 3 VDC range. Contact service in case a higher voltage discrepancy has been observed.

1. Take the wrapped top module brackets out of the enclosure. Unwrap the brackets and the screws provided, and put aside.

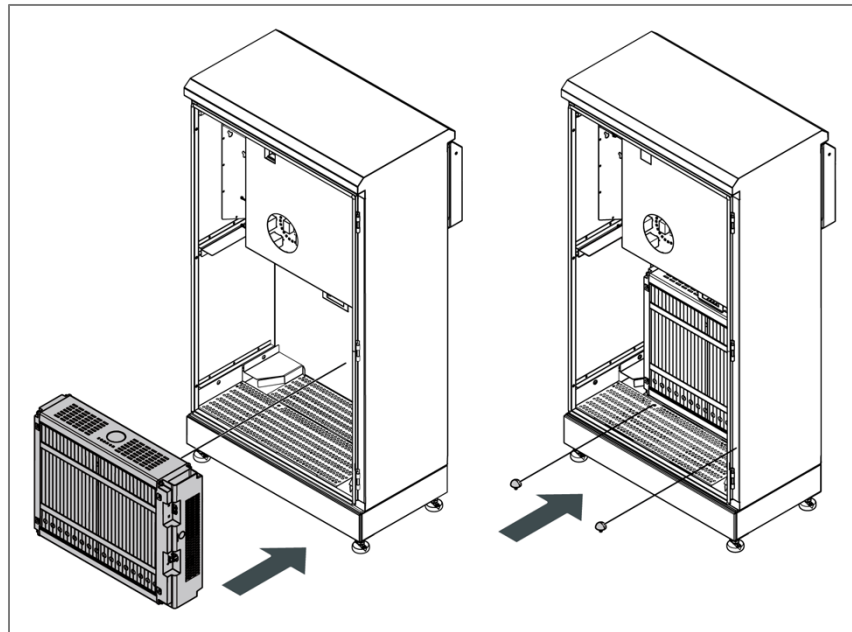


Figure 17: Installing first battery module

2. Place the first battery module at the back with connection terminals to the right and front facing, and secure with the rubber stoppers provided.
Note: It is important to place rubber stoppers to allow for sufficient air circulation.

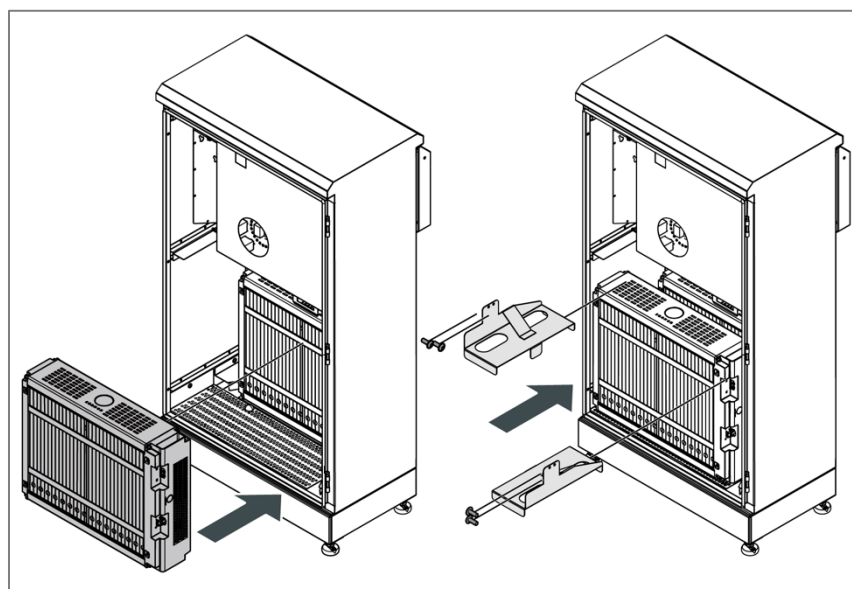


Figure 18: Installing last battery module

3. Place the second battery module in the remaining space and secure both modules using the top brackets provided.

6.3.3 Connecting power and BMS to the battery modules

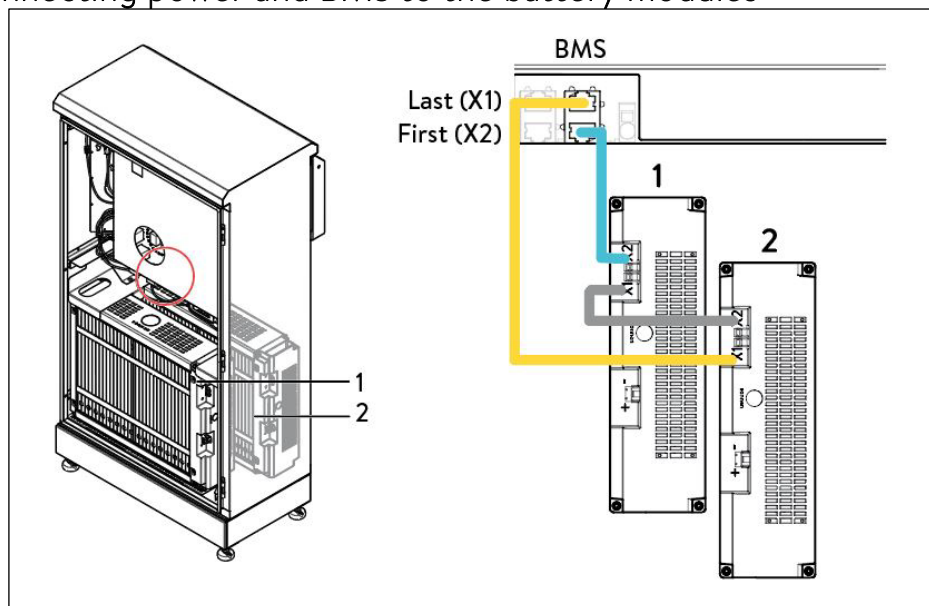


Figure 19: Connecting BMS

To make the BMS connection, please use the BMS cables provided.

1. Connect X1 (last) on the power unit to X1 terminal on the module at the back (2) using the yellow cable provided.
2. Connect X2 (first) on the power unit to X2 terminal on the module at the front (1) using the blue cable provided.
3. Connect X2 on the module at the back (2) to X1 on the module at the front (1) using the grey cable provided.

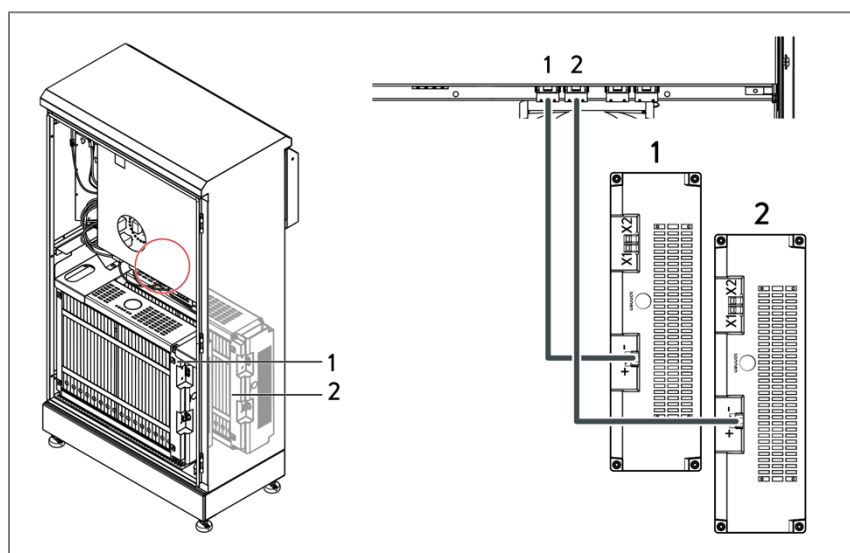


Figure 20: Connecting DC power cables

Finally, connect the DC power cables provided as per instructions below:

1. Connect the DC power cable to BATT 1 terminal on the power unit and the battery module at the front (1)
2. Connect the DC power cable to BATT (2) terminal on the power unit and the battery module at the back (2)

NOTICE**BMS connection**

It is recommended to make the BMS prior to power connection.

NOTICE**DC cable connection**

When connecting the DC power cables, it is important to make the connection at the power unit first before plugging into the battery module!

The battery modules are always energised!

6.4 Installing the power meter

6.4.1 Components overview

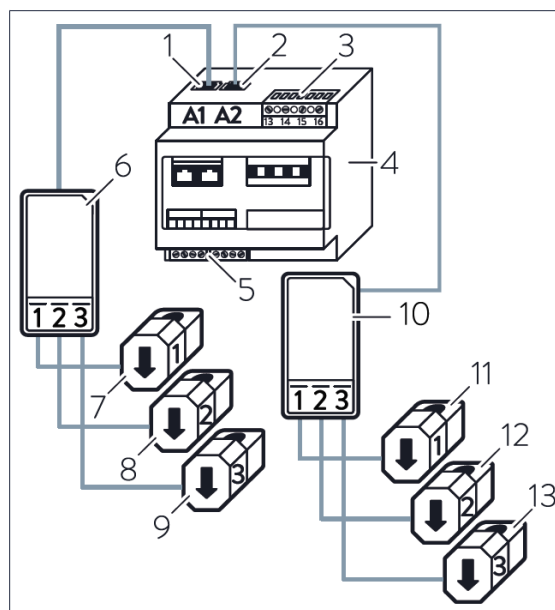


Figure 21: Overview sonnen meter components

1. A1 – input for production
2. A2 – input for consumption
3. Terminal for voltage reference
4. Power meter
5. Modbus terminal
6. Transformer interface for production
7. CT1 for production
8. CT2 for production
9. CT3 for production
10. Transformer interface for consumption
11. CT1 for consumption
12. CT2 for consumption
13. CT3 for consumption

6.4.3 Connecting the power meter

The following points must be observed when connecting power meter:

NOTICE

The voltage reference terminal must be protected by a suitable circuit breaker. A 6A MCB is recommended.

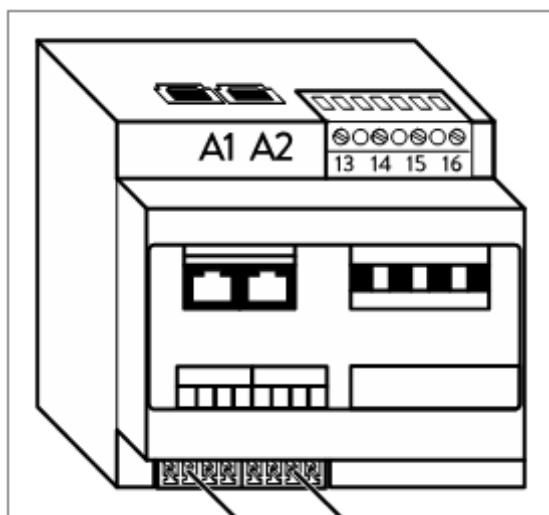


Figure 24: Power meter CT connection - Production (A1) & Consumption (A2)

- Connect the CTs for production into A1 terminal and CTs for consumption into A2 terminal on top left of the power meter.

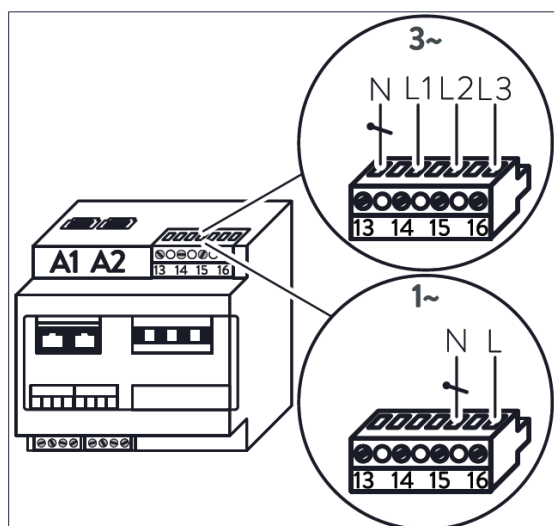


Figure 25: Connection to the voltage terminal strip at single-phase (1~) and three phase (3~) mains

When wiring the voltage terminal strip, pay attention to the correct sequence of the phases as shown in the figure on the left. The connection to the voltage terminal strip depends on the number of phases. In the case of a single-phase (1~) mains, the voltage terminal strip must be wired like it is shown on the bottom part of the figure on the left. In case of a three-phase (3~) mains wire as shown on the top part of the figure.

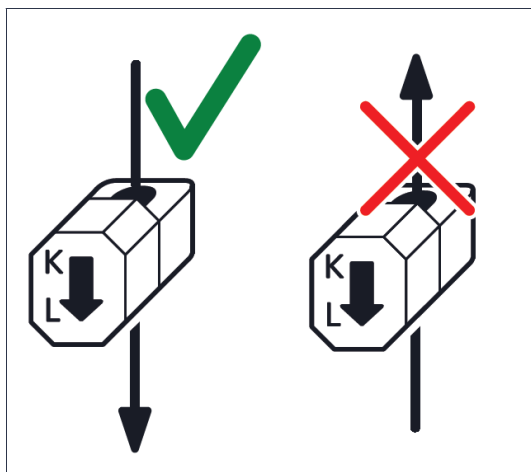


Figure 26: Energy flow direction vs CT direction

The clamp-on current transformers are clamped around the corresponding lines. The energy flow direction of the clamp-on current transformer must be observed.

The energy flow in the line must run from K to L (generation to the loads).

In the case of a one-phase PV inverter or a single-phase mains, only the clamp-on current transformer for the phase in question is connected. The other two clamp-on current transformers must not be connected.

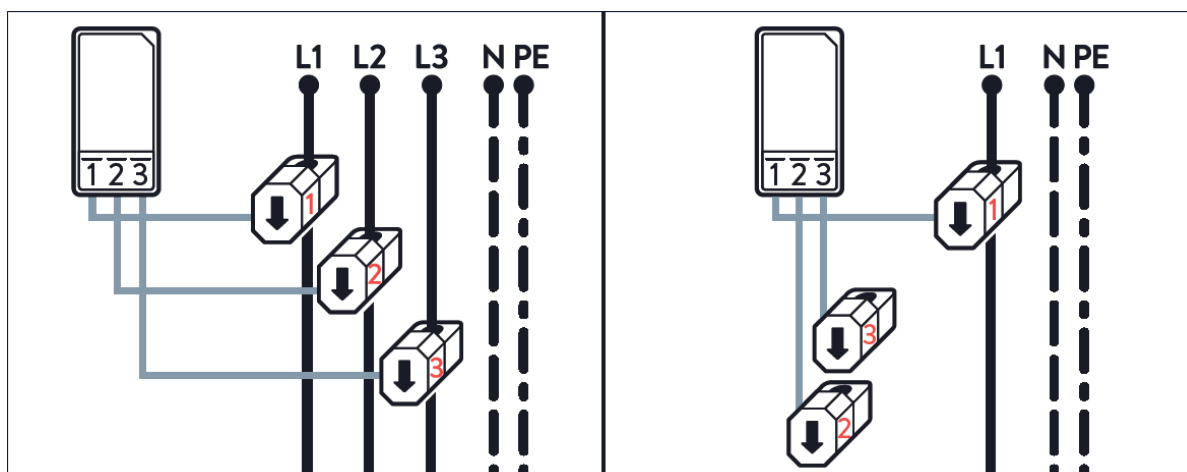


Figure 27: Connecting the clamp-on current transformers: three-phase (left) vs single-phase (right) installation

- **Do not confuse the phases!** Power measurement only works if the current and voltage of the same phase are measured.

Example: The clamp-on current transformer L1 (marked with number (1)) must be connected to phase L1. This phase L1 must also be connected to terminal L1 of the voltage measurement terminal strip. Only then the correct power for phase L1 can be determined.

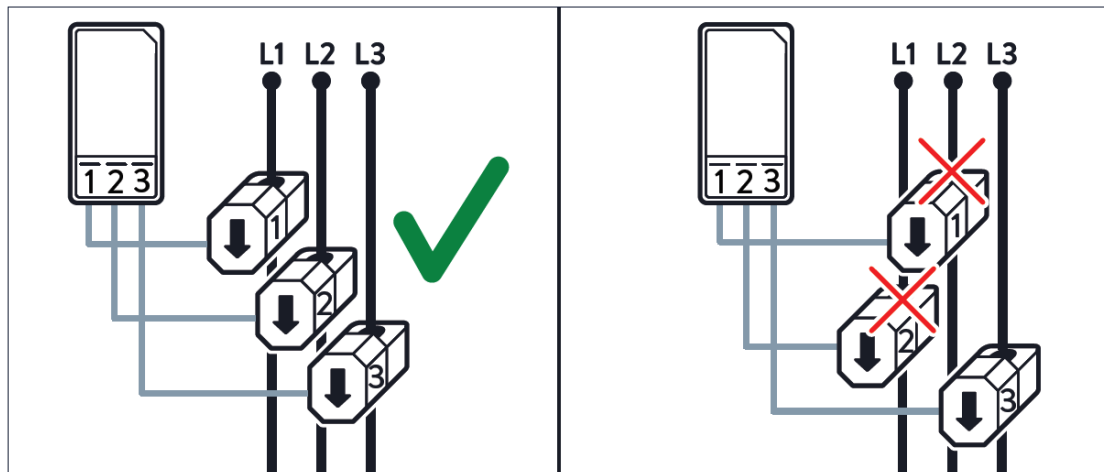


Figure 28: Connecting the clamp-on current transformers: incorrect (right) and correct (left)

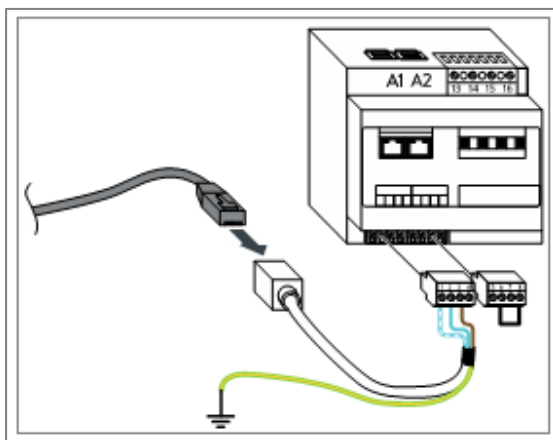


Figure 29: Power meter modbus connection

- ▶ Connect the modbus cable into the RJ45 coupler of the patch cable.
- ▶ Earth the modbus patch cable.
- ▶ Modbus cable must have the same properties as the patch cable:
 - Minimum CAT5e or equivalent

NOTICE

The voltage reference terminal (AC supply) must be adequately protected (6 A).

6.4.4 Configuring the power meter

Tools required:

- Touch display for power meter WM271

The power meter only provides correct measured values when the right measurement mode is activated on the device. The single-phase measurement mode is the default setting. With a three-phase grid, then, the measurement mode must be switched to three-phase measurement.

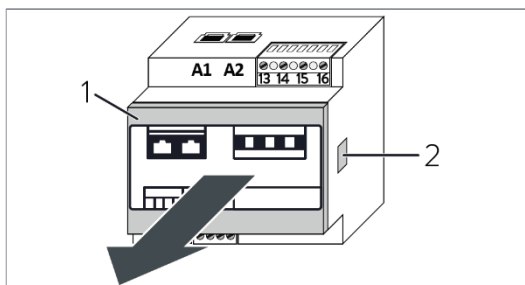


Figure 30: Removing the front cover

- ▶ Press the clips (2) on both sides of the power meter. You might use a small screwdriver.
- ▶ Remove the front cover (1).

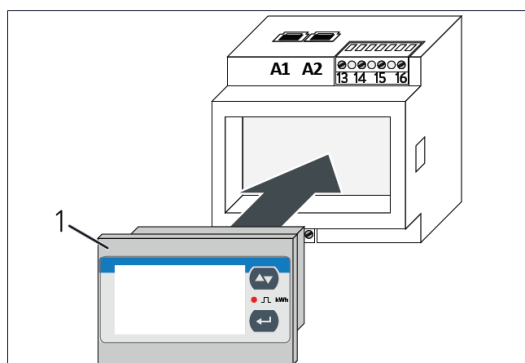


Figure 31: Inserting the touch display

- ▶ Insert the touch display (1) into the power meter.
- ▶ Supply the power meter with energy.

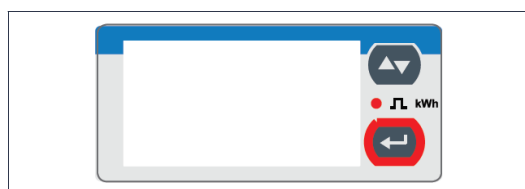



Figure 32: Touch display

- ▶ Press  for 3 seconds.
- ▶ The **PASS ?** screen appears.

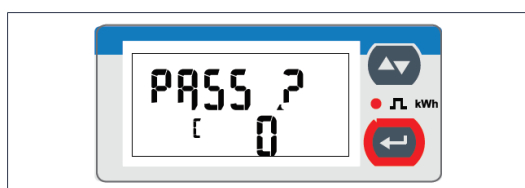



Figure 33: Password entry screen

- ▶ Press  for 3 seconds.
- ▶ The CnGPASS screen appears. The power meter is now in programming mode.

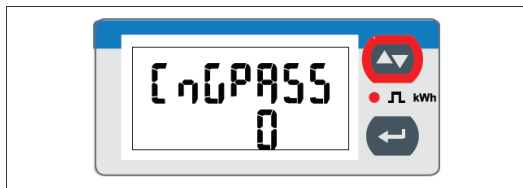



Figure 34: CnGPASS screen

- ▶ Press  once.
- ▶ The SYS screen appears.

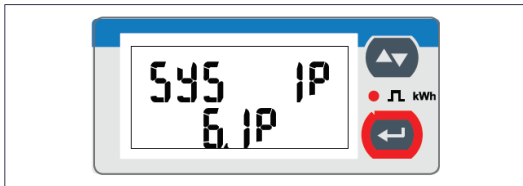



Figure 35: SYS screen

- ▶ Press  once.
- ▶ Now it is possible to change the measuring mode.

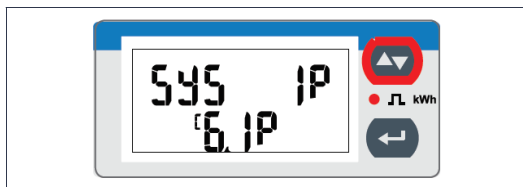



Figure 36: SYS screen - change of measuring mode

- ▶ Press  twice until the setting 3P | 2.3P appears.

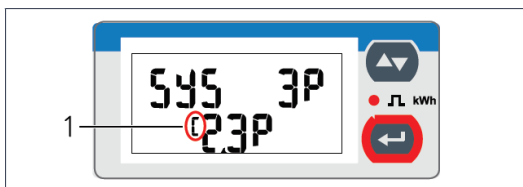

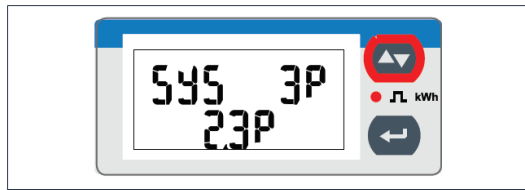


Figure 37: SYS screen - setting 3P | 2.3P

- ▶ Press  for a longer period of time until the sign (1) disappears.




- ▶ Press  ten times.
- ▶ The end screen appears.

Figure 38: SYS screen after changing the measuring mode



- ▶ Press  once.

Figure 39: End screen

The three-phase measuring mode is now activated.

- ▶ Remove the touch display.
- ▶ Insert the front cover into the power meter.

7 Operation of the system

7.1 Startup procedure

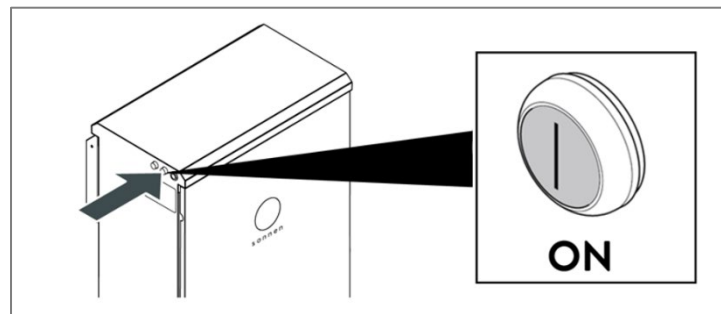


Figure 40: Startup procedure

To turn the system on, please follow the sequence below:

1. Switch on the BESS Main Switch located in the switchboard
2. Switch on the Main Switch for backup supply located in the switchboard or dedicated subboard
3. Switch on the BESS AC isolator adjacent to the system (if available)
4. Switch on the BESS Backup isolator adjacent to the system (if available)
5. Switch on the BESS using the green power button located on the left side of the enclosure

Notice: ON position is extended OUT!

7.2 Shutdown procedure

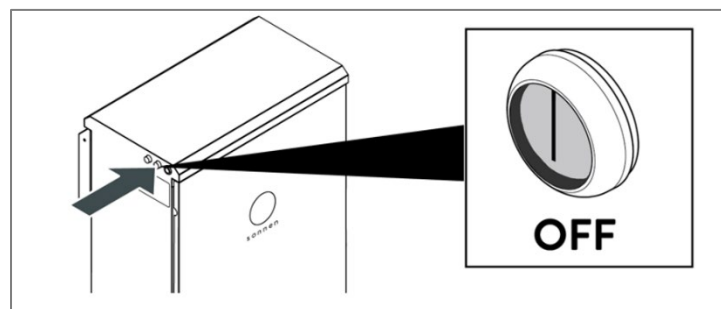


Figure 41: Shutdown procedure

To turn the system off, please follow the sequence below:

1. Switch off the BESS using the green power button located on the left side of the enclosure
Notice: OFF position is pushed IN!
2. Switch off the BESS AC isolator adjacent to the system (if available)
3. Switch off the BESS Backup isolator adjacent to the system (if available)

4. Switch off the BESS Main Switch located in the switchboard
5. Switch off the Main Switch for backup supply located in the switchboard or dedicated subboard.

7.3 LED indicator

The LED indicator on the left side of the enclosure provides general information about the status of the system.

LED Colour	Description
White pulsating	Normal operation; System is charging/discharging/or idle
Green	No grid available; Backup supply active
Orange	No internet connection
Red	System fault; Earth fault Contact sonnen service

7.4 Commissioning

7.4.1 Taking photos to document installation



The photo upload is obligatory for both offline commissioning and online commissioning.

To fully document the installation, photos of the finished installation must be taken and sent to sonnen.

- ▶ Take the described photos of the storage system (see requirements in the appendix).
- ▶ Send the photos to: service@sonnen.com.au

7.4.2 Filling in the commissioning report

- ▶ Complete the commissioning report that can be downloaded from www.sonnen.com.au website.
- ▶ Make a copy of the filled in commissioning report, the original remains with the operator.
- ▶ Send a scan of the commissioning report to the following e-mail address within 5 working days: service@sonnen.com.au

7.5 Commissioning Assistant 2.0

The installer is required to complete the commissioning process to ensure a correct operation of the system. During the commissioning process the installer must provide customer related information as well as set appropriate grid parameters.



The storage system is only ready for operation if the commissioning assistant is fully completed.

7.5.1 Establishing connection to the storage system

Please ensure that your commissioning device and the sonnenBatterie are both connected to the same local network.

7.5.2 Running the commissioning assistant



- ▶ Run the commissioning assistant until it is fully completed.
 - ▶ The commissioning assistant must be completed to use the storage system.
-

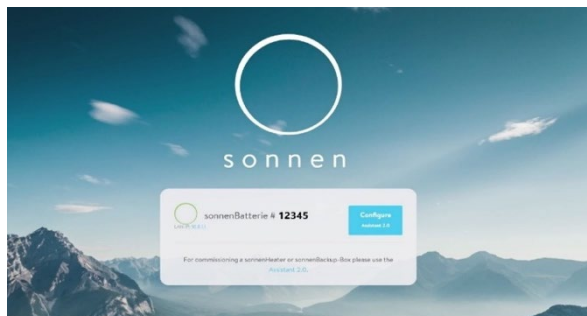


Figure 42: Identifying the storage system

1. Step

- ▶ Navigate to the following internet address: <https://find-my.sonnen-batterie.com>
- ▶ Select the storage system to be configured and click on the Configure Assistant 2.0 button

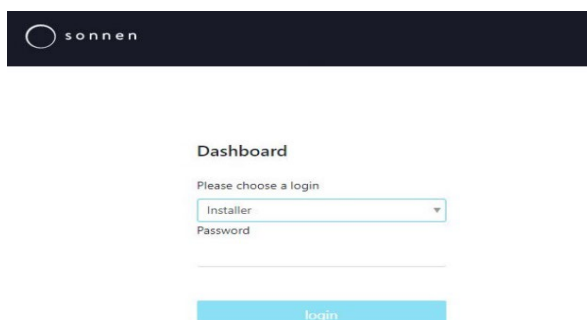


Figure 43: Logging in to the storage system as Installer

2.Step

- ▶ Log in as Installer. Use the initial password that is printed on the type label
- ▶ After a successful login you will be prompted to change the password
- ▶ In case the login fails, please contact the sonnen service team

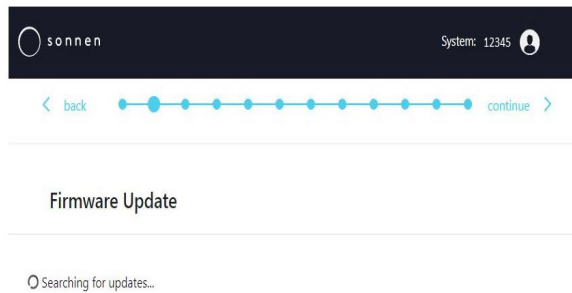


Figure 44: Firmware update

3.Step

- ▶ After a successful login the system will look for software & firmware updates
- ▶ This step can be skipped unless advised otherwise
- ▶ The system will complete the update at a later time

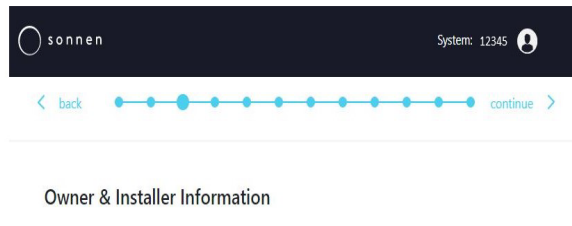


Figure 45: Setting installation details

4.Step

- ▶ Fill out the Owner, Installation, Installer & Time zone details
- ▶ Note that the installer needs to enter installer accreditation number here

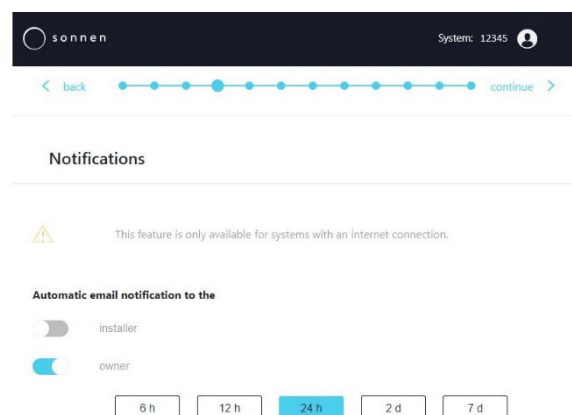


Figure 46: Notification settings

5.Step

- ▶ Select the desired notification settings
- ▶ It is recommended to enable the system owner offline notification (24h)

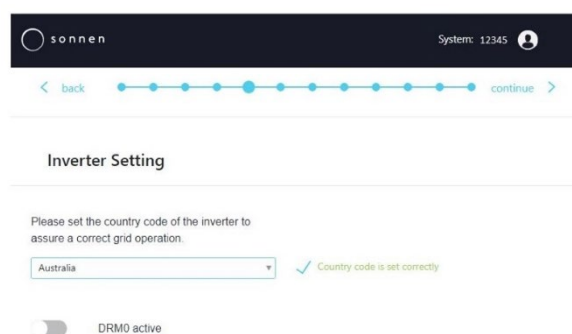


Figure 47: Inverter settings, Country code

6.Step

- ▶ Select the appropriate grid profile as required by the DNSP
- ▶ If required, adjust the relevant power quality response settings using the interface provided
- ▶ Confirm the grid profile and the settings with 'set grid parameters' button
- ▶ DRMO must only be activated when a DRED device is connected

Figure 48: PV system information

7.Step

- ▶ Provide the total size of the combined PV installed on site
- ▶ Select the PV inverter connection type

Figure 49: Power Meter setup

8.Step

- ▶ Select the applicable measurement setup depending on where the CTs are located
- ▶ Please see description for detailed information regarding the available measurement concepts

Meter	Direction	Modbus ID	Channel	Measurement value	Edit
VM271	P - Production	4	1	0 W	Delete
VM271	G - Grid	4	2	11.7 W	Delete
					Add

Figure 50: Meter configuration

9.Step

- ▶ Configure the meter settings as shown ONLY if they are not already set
- ▶ The default settings shall be as below:
 - Select EM271 as meter type
 - Select "Grid" for grid measurement
 - Select Modbus ID 4
 - Select channel 1
 - Select a second EM271 as meter type
 - Select "Production" for PV measurement
 - Select Modbus ID 4
 - Select channel 2
- ▶ Verify the real time measurement values are feasible



Figure 51: Operating and Backup mode

10.Step

- ▶ Select the desired operating mode, default is Self-Consumption
- ▶ Configure any additional microgrid and backup buffer settings

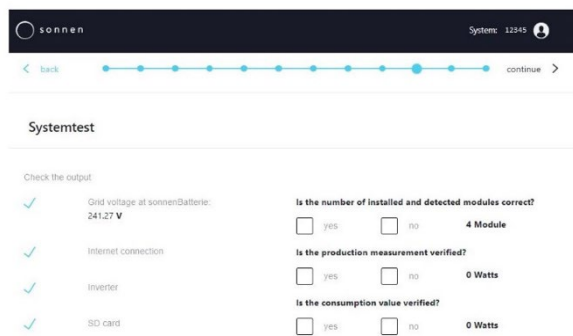


Figure 52: System test

11.Step

- ▶ Verify the system output and the parameters are correct and click "yes" or "no"

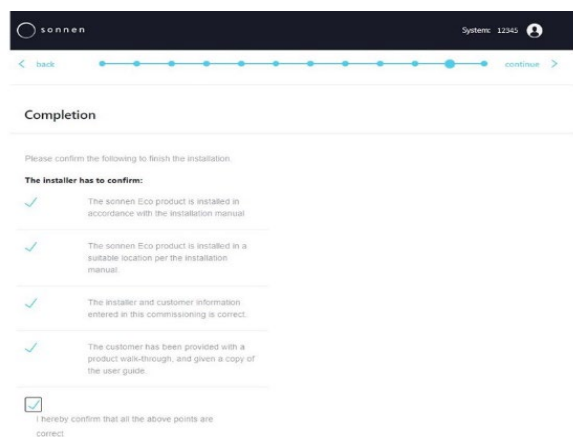


Figure 53: Completion of commissioning

12.Step

- ▶ Read and follow through with the checklist
- ▶ Check the box confirming all the points are correct

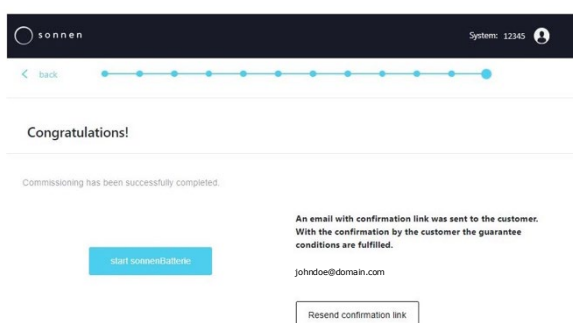


Figure 54: Start the sonnenBatterie system after successful commissioning

13.Step

- ▶ Verify the email address is correct otherwise return to the owner details step and adjust the email address
- ▶ Upon a successful commissioning, the system owner will receive an email notification to confirm the personal details and activate the warranty.

NOTICE**Multiple system operation**

Testing to AS/NZS 4777.2 for multiple phase combinations has not been conducted.

8 Maintenance

For fault-free, safe, reliable, and long-lasting operation of the storage system, it is essential to carry out regular function checks and cleaning.

The battery modules installed in the storage system do not require maintenance.

Interval	Actions
Every 2 weeks	<ul style="list-style-type: none"> ▶ Check for any functional errors of the system in the portal.
Every 6 months	<ul style="list-style-type: none"> ▶ Carefully observe the system for any visible damage ▶ Carefully listen to any abnormal noise during operation of the system ▶ Ensure the ground and the enclosure are clean and tidy ▶ Ensure the air vents at the back have a clear path for the air flow ▶ Clean the filter mat located in the base using warm water ▶ Check for any loose or damaged connections, wires, and conduit ▶ Carefully clean the outside of the storage system with a clean, moist cloth. For tougher dirt, use a small amount of household dishwashing detergent on a moist cloth.

9 Troubleshooting

Disturbance	Possible reason	Correction
No connection to the web interface of the storage system (https://find.my.sonnen-batterie.com) or to the internet portal (my.sonnen.de).	No connection between the storage system and the server.	<ul style="list-style-type: none"> ▶ Ensure the ethernet line between the storage system and the router of the home network is correctly connected. ▶ Ensure that the router of the home network allows connections on the following ports: <ul style="list-style-type: none"> - TCP ports: 443 (https); 18883 (MQTT- TLS) - UDP ports: 123 (NTP); 1196 (VPN)

The storage system stopped charging or discharging.	Software or hardware related issue.	<ul style="list-style-type: none"> ▶ Restart the storage system by following the shutdown and start-up procedure in section 5. ▶ If the issue persists, contact the sonnen service
The status LED pulses orange.	The internet connection to the storage system has been interrupted.	<ul style="list-style-type: none"> ▶ Check whether the home network router is able to establish an internet connection. <p>If so:</p> <ul style="list-style-type: none"> ▶ Ensure that the network line for the storage system is connected to the home network router.
The status LED illuminates red.	The storage system has detected a problem that is preventing normal operation or may cause damage to the storage system.	<ul style="list-style-type: none"> ▶ Contact your installer or sonnen service team to resolve the issue.
The status LED pulses continuously green or pulses green and turns off after about 5 minutes.	The storage system is not connected to the public electricity grid.	<ul style="list-style-type: none"> ▶ Check that the circuit breaker in the supply line of the storage system is switched on. <p>If so:</p> <p>The public electricity grid does not provide any electrical energy (grid outage).</p> <ul style="list-style-type: none"> ▶ The storage system will reconnect and resume normal operation once the grid becomes available.
	The storage system is not connected to the public electricity grid and is in backup operation.	No troubleshooting necessary.

10 Uninstallation & Disposal

10.1 Uninstallation



Improper uninstallation of the storage system

Danger to life due to electrocution!

- ▶ The storage system must be only uninstalled by an authorised electrician.

10.2 Disposal



Improper transport of battery modules

Fire outbreak at battery modules or emission of toxic substances!

- ▶ Transport the battery modules in their original packaging only. If you no longer have the original packaging, new packaging can be requested from sonnen Australia.
- ▶ Never transport damaged battery modules.

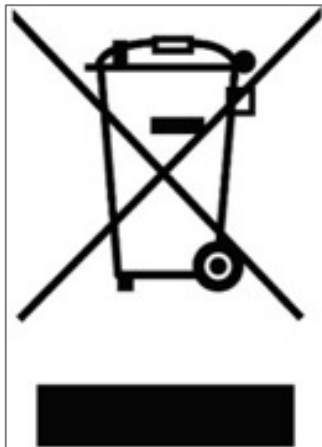


Improper disposal of battery modules

Explosion or fire outbreak at battery modules or emission of toxic substances!

- ▶ Do not dispose of batteries in fire.

The storage system and the batteries it contains must not be disposed of as domestic waste!



- ▶ Dispose of the storage system and the batteries it contains in an environmentally friendly way through suitable collection systems.

11 Wiring Schematics

11.1 sonnenBatterie Evo with PV on grid

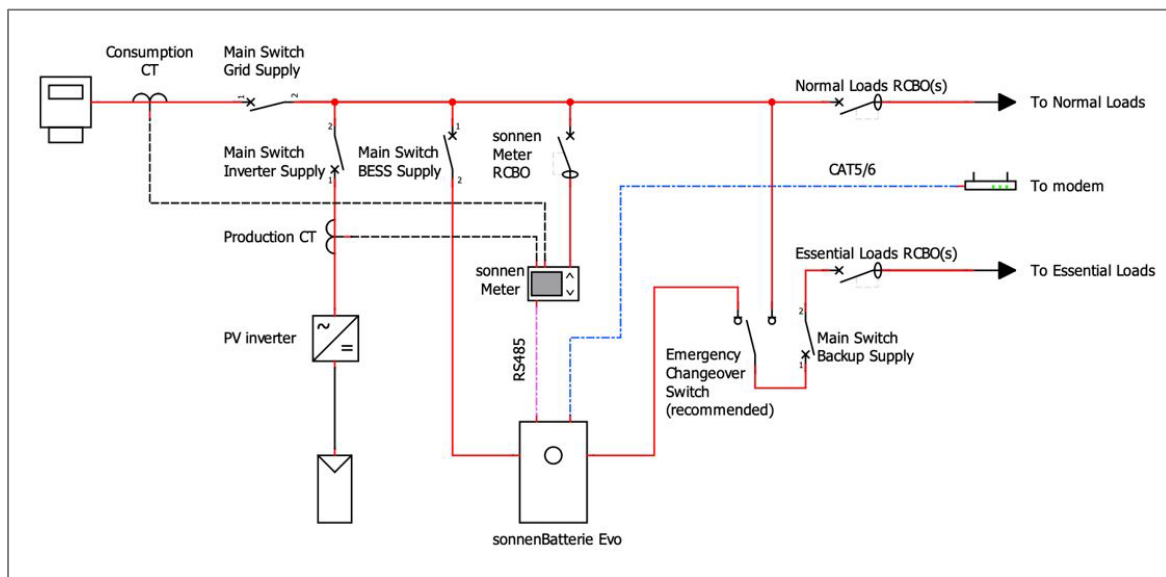


Figure 55: sonnenBatterie Evo with PV on grid

11.2 sonnenBatterie Evo with PV in backup

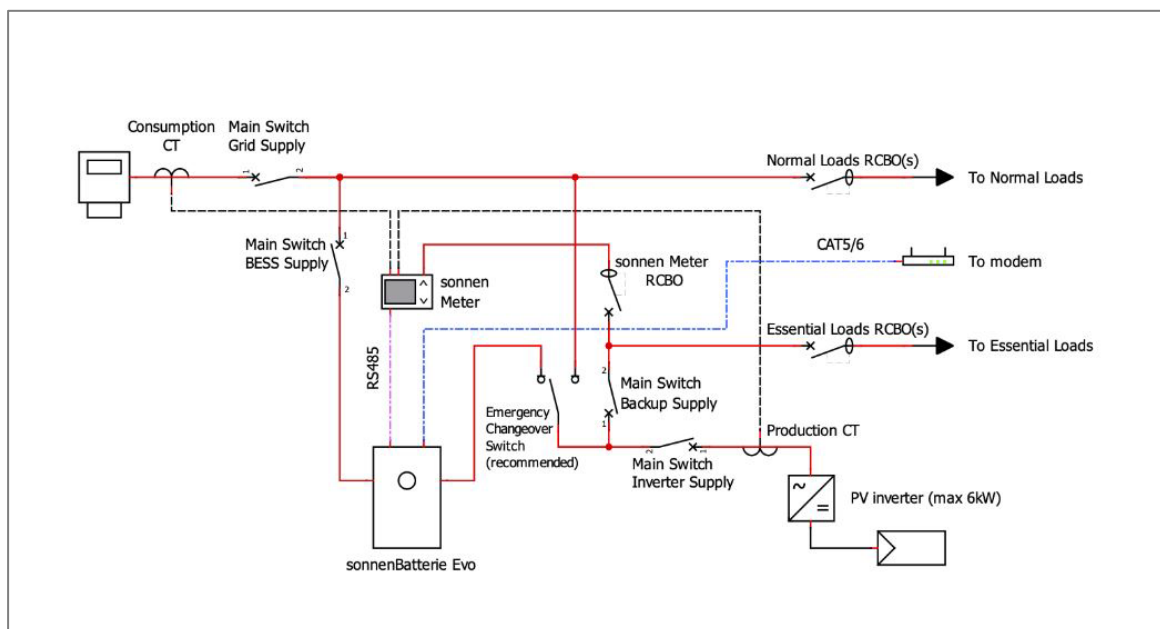


Figure 56: sonnenBatterie Evo with PV in backup

sonnen Australia Pty Ltd
Level 3; 1-3 Metro Parade
Mawson Lakes SA 5095 Australia

P/N: 5000580- REV: 003

