

sonnenFlat Pricing

sonnen eServices – New South Wales residential electricity market offer

Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Ausgrid	Single Rate	Market	01-September-2023

Electricity Offer

Contract Term	No contract term
Exit Fees	No lock-in contracts or exit fees
Bill Frequency	Monthly based on available data

Electricity Pricing Information

sonnenFlat plan	City	Economy	Family	Autonomy
BPID	SON474199MRE5	SON474200MRE5	SON474201MRE5	SON474198MR5
Plan ID	LCL1091844MR	LCL902970MR	LCL902967MR	LCL902973MR
Minimum solar PV capacity	3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity	4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)	\$59	\$59	\$69	\$79
Annual Usage Allowance	3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh
Minimum Annual Generation	3,630 kWh	6,050 kWh	9,075 kWh	12,100 kWh
Annual Export Threshold	1,300 kWh	1,210 kWh	1,815 kWh	2,420 kWh
Excess Usage Rate	33.70 cents per kWh (incl GST)			
Solar Feed-in Rate	2.58 cents per kWh			

The **Annual Usage Allowance** is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.

The **Minimum Annual Generation** is the total energy produced by the installed solar PV.

The **Annual Export Threshold** is the total energy exported to the grid.

Default Market Offer Comparison:

The comparison to the reference price is based on an average household using 3911 kWh/year for each plan on a single rate tariff in the Ausgrid network. The lowest comparison reference price cost is \$1,827. Excludes any feed in tariff credit.

Estimated Annual Bill:	\$1046 City	\$708 Economy	\$828 Family	\$948 Autonomy
Annual % difference between our offered pricing and the DMO reference price:	42.8% Less than reference price	61.2% Less than reference price	54.7% Less than reference price	\$48.1% Less than reference price

Price Changes

Are these prices fixed?	Fixed for 12 months
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.	

Electricity key contract features

Cooling off period	10 business days.
Eligibility	Residential customers in the distributor area must have the Minimum solar PV capacity and Minimum sonnenBatterie useable capacity for the relevant sonnenFlat plan.
Adjusted Annual Usage Allowance	Each household must produce the Minimum Annual Generation quantity of energy over a 12-month period. Where the annual energy production falls below the Minimum Annual Generation , the Annual Usage Allowance will be reduced proportionally to the shortfall in the Minimum Annual Generation . e.g.: For sonnenFlat Economy , if actual annual solar production is 6,000 kWh, then the Adjusted Annual Usage Allowance is => $6,500 \times 6,000 / 6,050 = 6,446$ kWh.
Excess Usage Rate	Once the Adjusted Annual Usage Allowance is exceeded, subsequent usage from the grid will be charged at the Excess Usage Rate .

Solar feed-in Rate	Energy exported above the Annual Export Threshold will be paid at the Solar feed-in Rate .
Early termination	Annual Usage Allowance and Minimum Annual Generation will be reduced pro-rata where a customer ends the agreement within a 12-month period.
Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine Annual Usage Allowance and Minimum Annual Generation . Measurements from NMI meters will be used to determine exported energy and excess grid usage . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.

Fees

Meter installation fee	Fixed rate - \$207.90 A \$ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – Credit Card payments will be subject to a 0.81% and Debit Card payments will be subject to a 0.46% processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, www.sonnen.com.au/sonnenflat-pricing/

Electricity offer terms and conditions

For full terms and conditions, visit www.sonnen.com.au/sonnenflat-terms-conditions/

Contact details and more information

Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	www.sonnen.com.au/sonnenflat/

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