

sonnenFlat Pricing					
sonnen eServices – Queensland residential electricity market offer					
Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex	Single Rate	Market	01-September-2023
Electricity Offer					
Contract Term		No contract term			
Exit Fees		No lock-in contracts or exit fees			
Bill Frequency		Monthly based on available data			
Electricity Pricing Information					
sonnenFlat plan		City	Economy	Family	Autonomy
BPID		SON474208MRE5	SON474209MRE5	SON474210MRE5	SON474207MRE5
Plan ID		LCL1097482MR	LCL902946MR	LCL902943MR	LCL902940MR
Minimum solar PV capacity		3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity		4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)		\$59	\$59	\$69	\$79
Annual Usage Allowance		3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh
Minimum Annual Generation		3,909 kWh	6,515 kWh	9,198 kWh	12,264 kWh
Annual Export Threshold		1,400 kWh	1,305 kWh	1,840 kWh	2,453 kWh
Excess Usage Rate		33.70 cents per kWh (incl GST)			
Solar Feed-in Rate		4.60 cents per kWh			
The Annual Usage Allowance is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.					
The Minimum Annual Generation is the total energy produced by the installed solar PV.					
The Annual Export Threshold is the total energy exported to the grid.					
Default Market Offer Comparison:					
The comparison to the reference price is based on an average household using 4613 kWh/year for each plan on a single rate tariff in the Energex network. The lowest comparison reference price cost is \$1,969. Excludes any feed in tariff credit.					
Estimated Annual Bill:		\$1306 City	\$708 Economy	\$828 Family	\$948 Autonomy
Annual % difference between our offered pricing and the DMO reference price:		33.7% Less than reference price	64.0% Less than reference price	57.9% Less than reference price	51.9% Less than reference price
Price Changes					
Are these prices fixed?			Fixed for 12 months		
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.					
Electricity key contract features					
Cooling off period		10 business days.			
Eligibility		Residential customers in the distributor area must have the Minimum solar PV capacity and Minimum sonnenBatterie useable capacity for the relevant sonnenFlat plan.			
Adjusted Annual Usage Allowance		Each household must produce the Minimum Annual Generation quantity of energy over a 12-month period. Where the annual energy production falls below the Minimum Annual Generation , the Annual Usage Allowance will be reduced proportionally to the shortfall in the Minimum Annual Generation . e.g.: For sonnenFlat Economy , if actual annual solar production is 6,000 kWh, then the Adjusted Annual Usage Allowance is => 6,500 x 6,000 / 6,515 = 5,986 kWh.			
Excess Usage Rate		Once the Adjusted Annual Usage Allowance is exceeded, subsequent <i>usage from the grid</i> will be charged at the Excess Usage Rate .			

Solar feed-in Rate	Energy exported above the Annual Export Threshold will be paid at the Solar feed-in Rate .
Early termination	Annual Usage Allowance and Minimum Annual Generation will be reduced pro-rata where a customer ends the agreement within a 12-month period.
Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine Annual Usage Allowance and Minimum Annual Generation . Measurements from NMI meters will be used to determine exported energy and excess grid usage . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.

Fees	
Meter installation fee	Fixed rate - \$207.90 A \$ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – Credit Card payments will be subject to a 0.81% and Debit Card payments will be subject to a 0.46% processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see www.sonnen.com.au/sonnenflat-pricing/
Electricity offer terms and conditions	
For full terms and conditions, visit www.sonnen.com.au/sonnenflat-terms-conditions/	
Contact details and more information	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	www.sonnen.com.au/sonnenflat/

Updated 09 August 2023